

Improving Tourism Data for Sustained Growth

Presentation to All-Island Tourism Statistics Liaison Group
June 2017

Improving Tourism Data for Sustained Growth

- Recent ITIC Report published March 2017
- Review of tourism data with recommendations
 - Audit of current data collection
 - 23 stakeholder interviews
 - Compared to best practice in Britain and New Zealand
 - Series of proposals

Importance of statistics to tourism industry

- Performance measurement; 'how are we doing?'
- Advocacy; lobbying to ensure that policy and strategic decisions are well informed
- Strategic and tactical; by state agencies and businesses to ensure the most effective and efficient allocation of finite investment and marketing resources

Overview of current sources









Overall Findings

- Rich body of tourism data
 - Valued by industry
 - Compares well internationally
- Robust methodology
 - Sample sizes generous
 - Welcome time series
- Sizeable investment by state
 - Although difficult to quantify
- However timeliness, presentation and interpretation could be improved

Recommendations

- Continue to embrace technology
- Use alternate sources to improve visitor spend analysis
- CSO value & profile data
 - Aim for monthly releases
- Overseas Holidaymakers Attitudes Survey
 - Increase sample size + show trend data
 - Monthly releases at time of collection
- Regional / County estimates (Survey of Travellers)
 - Aim for Q1 release
 - Compute 12 month data based on Q3 rather than Q4
- One single dynamic online source for all tourism data
- Multiple agencies at play; ensure efficiencies
- Improve forecasting models for better accuracy
- Establish a Research Forum to include commercial data collectors