Trust Survey

Trust in Government and Public Services

Trust Introduction

trust_survey_intro You are completing this for Central Statistics Office (CSO)

Thank you for agreeing to take part in The Central Statistics Office (CSO) short and easy to complete online trust survey.

The theme of this survey is trust in government and other public institutions in the Republic of Ireland.

Submission successful statement (at the end of the survey):

At the end of the survey a Transaction ID will appear, this is a system number and is not traceable to any person or IP address. This system message also says 'we may contact you to query your answers by phone or secure message', this is not the case in this particular survey as we do not collect any personal or contact details. 'The survey answers are available for up to 5 minutes after submission', this is to facilitate change of mind for the respondents in business surveys, however, as this is a public survey, we are unable to provide this feature for this survey.

Press "Start Survey" to continue

Start survey

No

D1 Are you living in the Republic of Ireland?

Thank you for your interest in this survey This survey is for persons living in the Republic of Ireland.

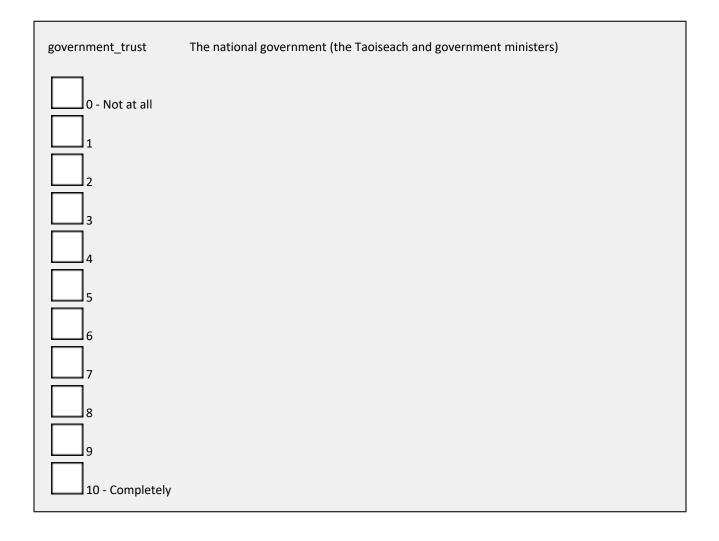
For further information on the CSO, please see https://www.cso.ie

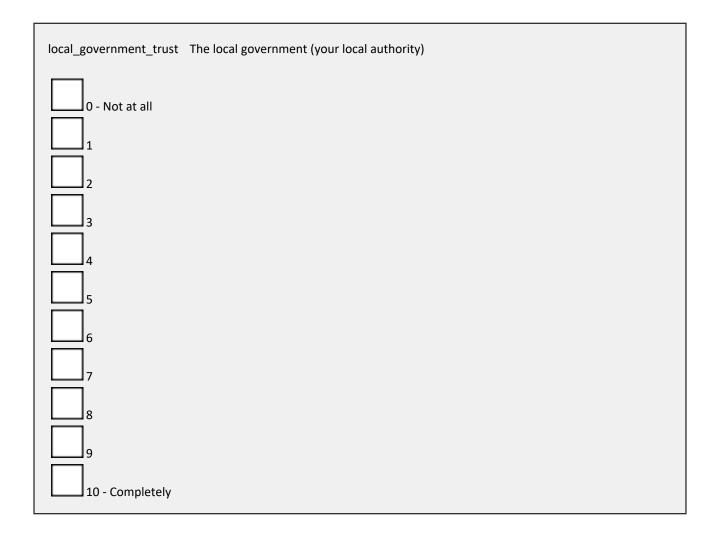
Levels of Trust

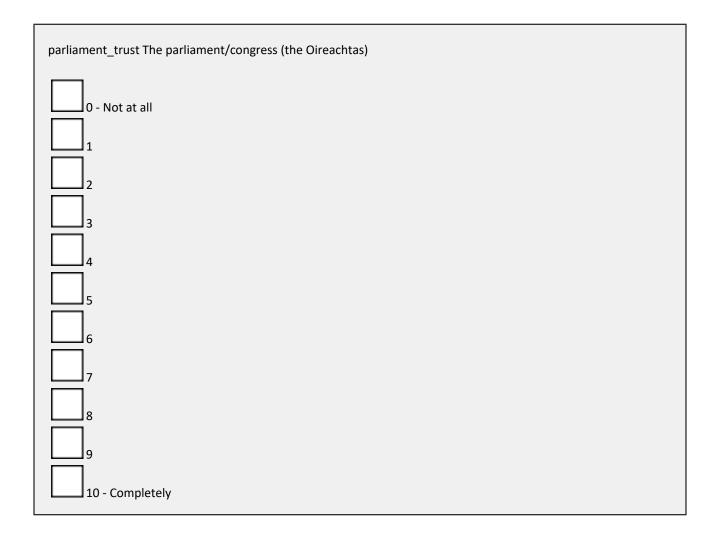
Trust_general To start with, a general question about trust. On a scale from 0 to 10, where 0 is not at all and 10 is completely, in general how much do you trust most people?
0 - Not at all
4
6 7
8
10 - Completely

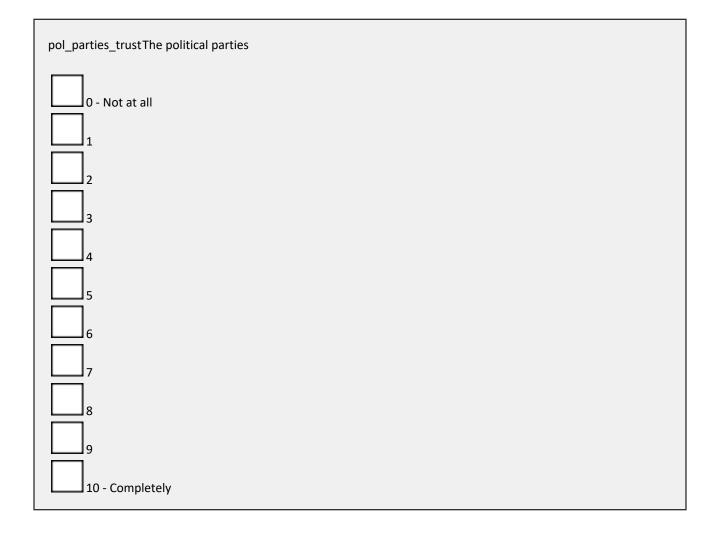
The next question asks you about trust in various institutions in the Republic of Ireland. Even if you have had very little or no contact with these institutions, please base your answer on your general impression.

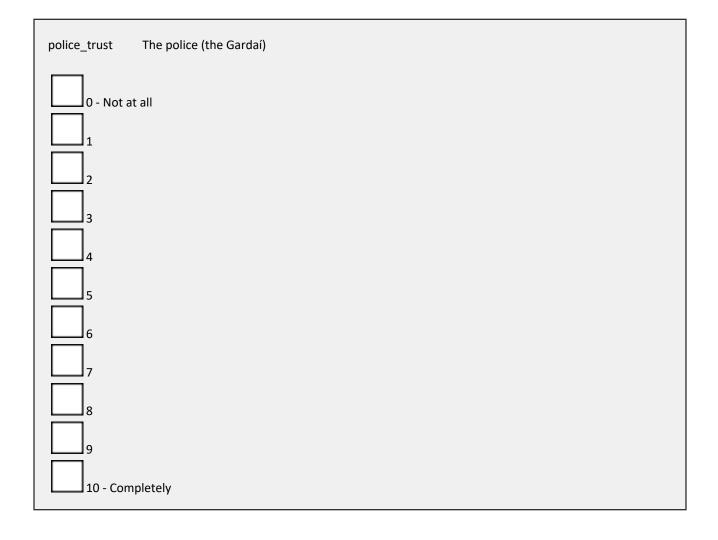
On a scale of 0 to 10, where 0 is not at all and 10 is completely, how much do you trust each of the following.

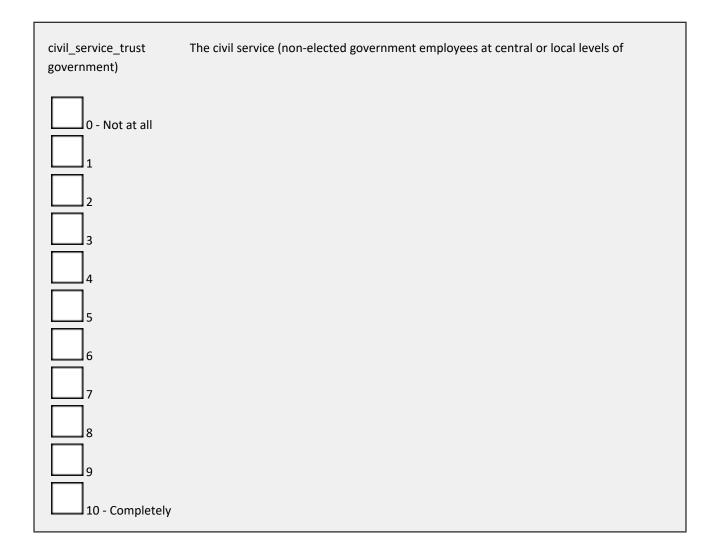


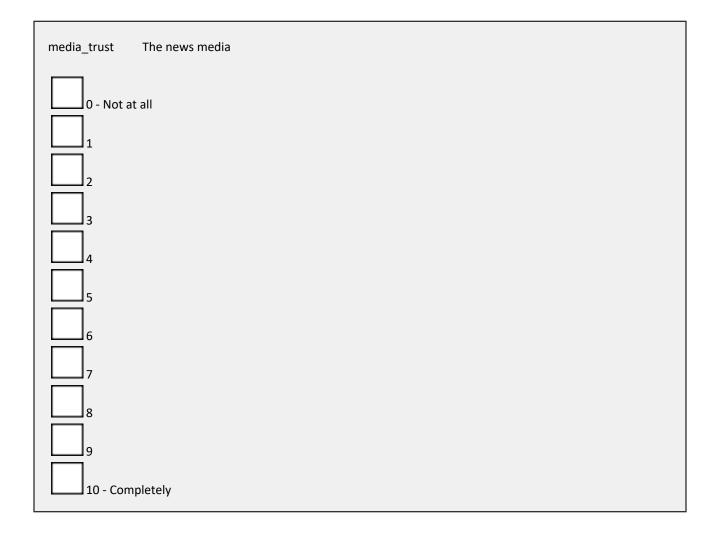


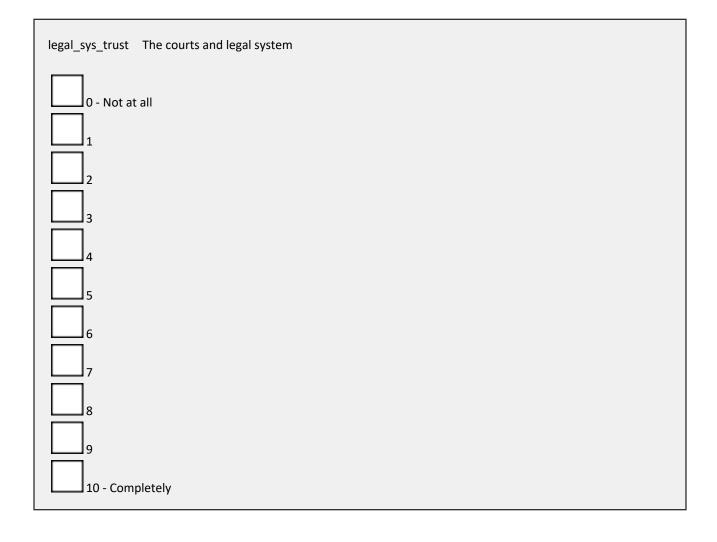


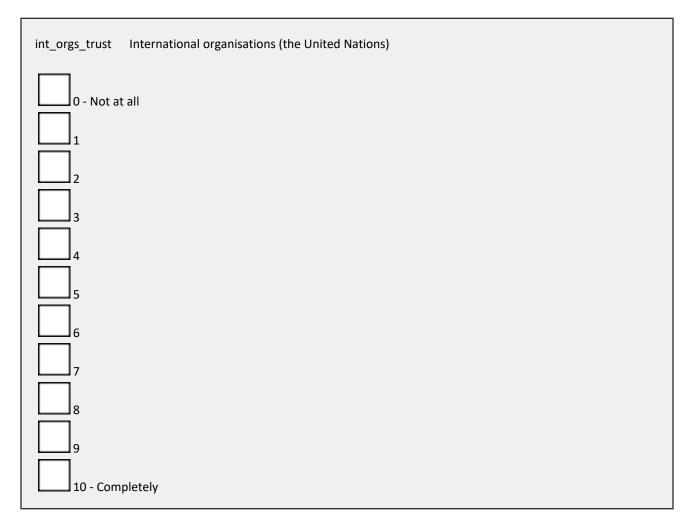












Trust Scenarios

Imagine that you lost your wallet or purse in the local area in which you live and the wallet or purse contained €100 and your contact details.

neighbour_trust Do you think your wallet or purse with the €100 would be returned to you if it was found by a neighbour?
Yes No

stranger_trust Do y stranger?	you think your wallet or purse with the €100 would be returned to you if it was found by a
Yes	

police_trust	Do you think your wallet or purse with the €100 would be returned to you if it was found by the
police (Gardaí)?	

Yes

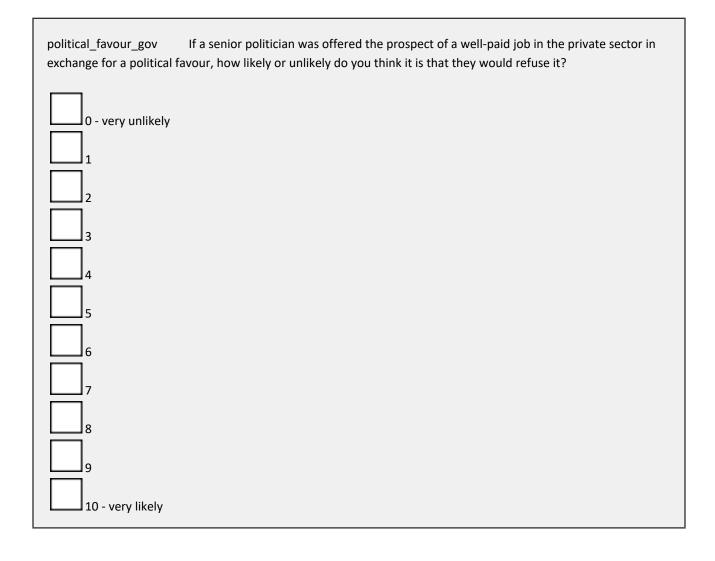
trust_neighbour_keys How comfortable would you be asking a neighbour to keep a set of keys to your home for emergencies, for example if you were locked out?
Very comfortable
Fairly comfortable
Fairly uncomfortable

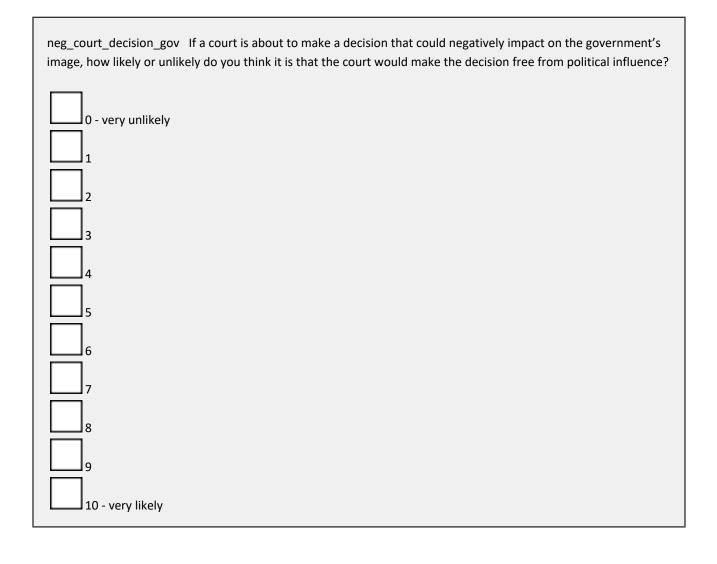
Very uncomfortable

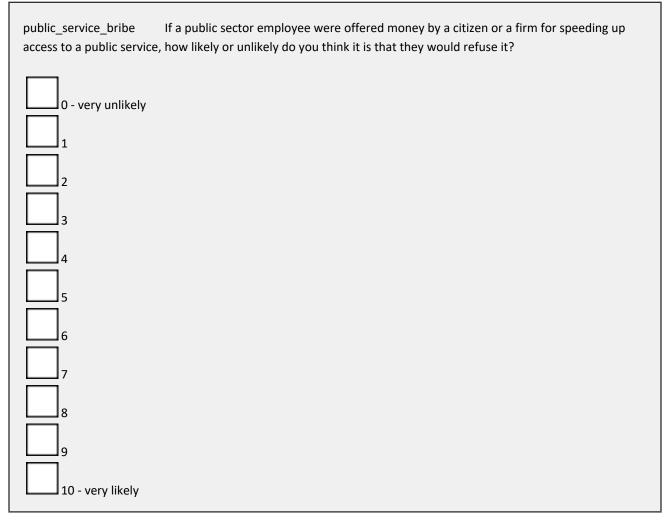
Drivers of Trust in Institutions

You will now read about some situations that can happen in any country and asked how likely or unlikely you think they will happen in the Republic of Ireland. The following questions are about your expectations of behaviour of public institutions. Please respond on a scale from 0 to 10 where 0 means very unlikely and 10 means very likely.

Integrity

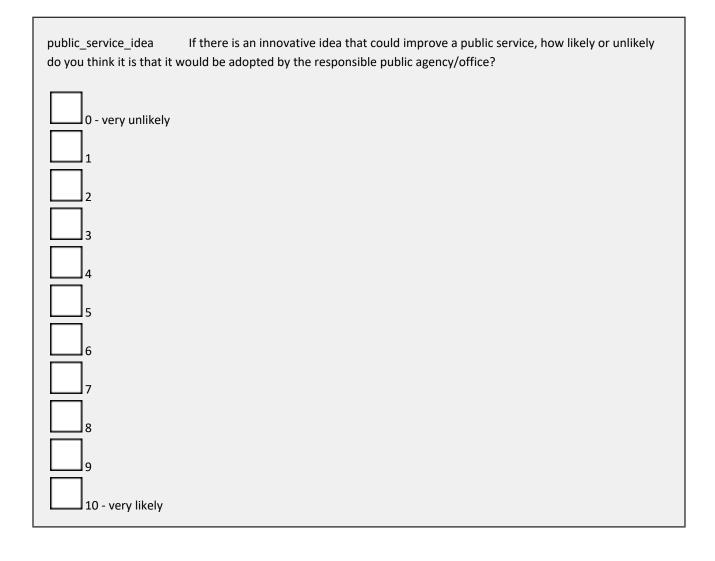






Responsiveness

public_service_improving If many people complained about a public service that is working badly, how likely or unlikely do you think it is that it would be improved?
0 - very unlikely
5
6
10 - very likely



national_policy_view If over half of the people clearly express a view against a national policy, how likely or unlikely do you think it is that would be changed?
0 - very unlikely
3
4
10 - very likely

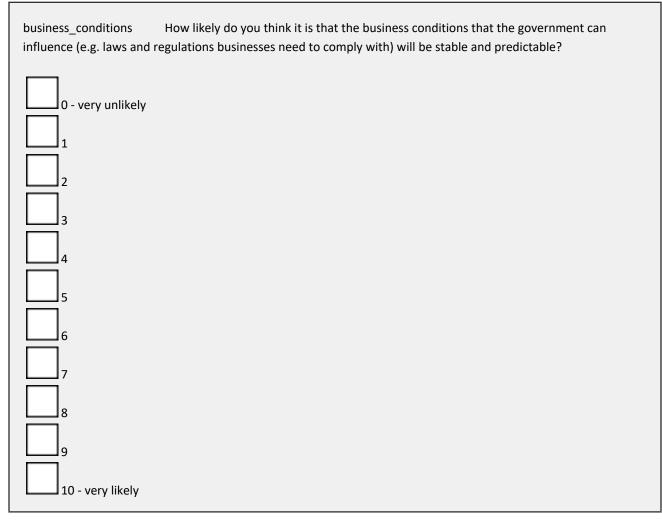
Reliability

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contagious_disease_gov If a new serious contagious disease spreads, how likely is it that government institutions will be prepared to protect people's life?
0 - very unlikely
6
9 10 - very likely

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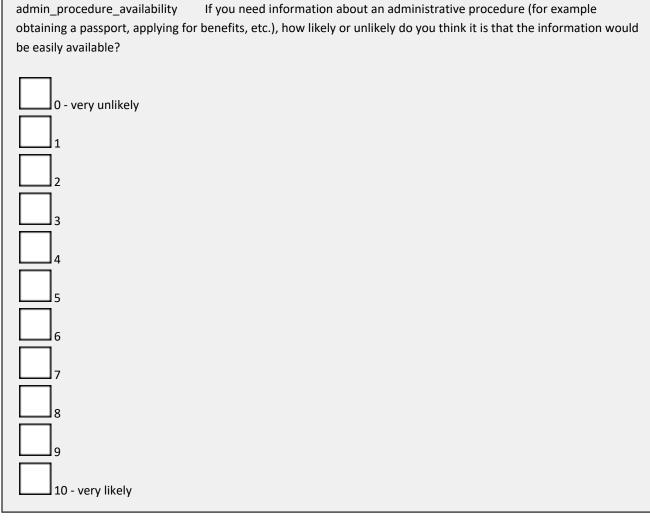
personal_data_purpose If you share your personal data with a public agency/office, how likely or unlikely do you think it is that it would be exclusively used for legitimate purposes?
0 - very unlikely
3
6
7
8
ee
10 - very likely

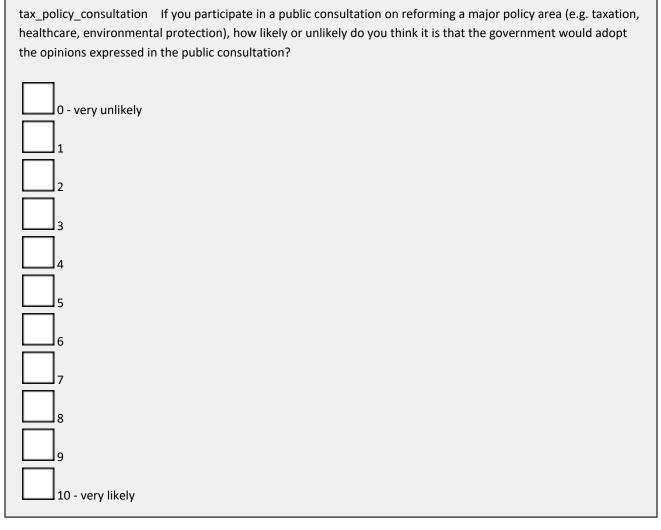


Openness

decision_gov_opportunity If a decision affecting your community is to be made by the local government, how likely or unlikely do you think it is that you would have an opportunity to voice your views?
0 - very unlikely
4
5
6 7
8
9
10 - very likely

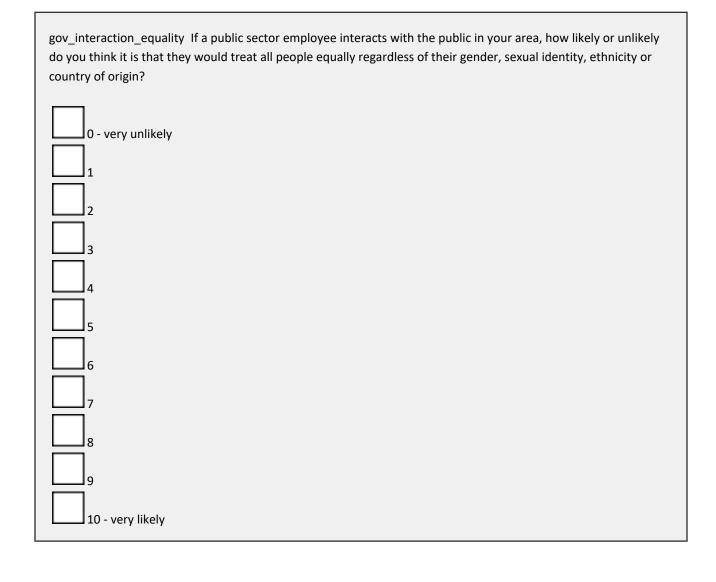
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Fairness

public_interaction_equality If a public sector employee has contact with the public in the area where you live, how likely or unlikely is it that they would treat both rich and poor people equally?
0 - very unlikely
9
10 - very likely



gov_application_equality If you or a member of your family would apply for a government benefit or service (e.g. unemployment benefits or other forms of income support), how likely or unlikely do you think it is that your application would be treated fairly?
0 - very unlikely
7
9
10 - very likely

Satisfaction with Public Services

We will ask you a few questions about your use and satisfaction with specific public services.

educational_quality On a scale of 0 to 10, how satisfied or dissatisfied are you with the education system in the Republic of Ireland as a whole?
0 - Not at all satisfied
9 10 - completely satisfied

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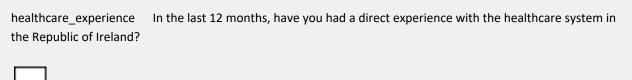
healthcare_satisfaction On a scale of 0 to 10, how satisfied or dissatisfied are you with the healthcare system in the Republic of Ireland as a whole?
0 - Not at all satisfied
6 6
9
10 - completely satisfied

admin_services_satisfaction On a scale of 0 to 10, how satisfied or dissatisfied are you with the quality of administrative services (e.g. applying for an ID or a certificate of birth, death, marriage or divorce)
0 - Not at all satisfied
3
7
8
9
10 - completely satisfied

educational_enrollment In the last 2 years, have you or any children you have been enrolled in an educational institution in the Republic of Ireland?



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Political Attitudes and Participation

We will now ask you a few questions about your direct or indirect participation in politics. Please be aware that the response scale will be different to the previous questions.

political_ability How confident are you in your own ability to participate in politics?
Not at all confident
A little confident
Quite confident
Very confident
Completely confident

political_system_say How much would you say the political system in the Republic of Ireland allows people like you to have a say in what the government does?	
Not at all	
Very little	
Some	
A lot	
A great deal	

political_activity_intro Select all that apply	Have you done any of the following activities? Please tick all that apply.
Voted in last gen	

political_activity Over the last 12 months, have you done any of the following activities? Please tick all that apply. Select all that apply
Contacted a politician, government or local government official
Attended a meeting of a trade union, political party or political action group
Participated in a Citizen Assembly, Dialogue or Jury
Worn or displayed a campaign badge or sticker
Taken part in a lawful public demonstration
Signed a petition, including an e-mail or online petition
Posted or forwarded political content on social media
Boycotted certain products for political reasons
None of these
Prefer not to answer

last_vote_party Is the party you voted for in the last general election (or would have voted for if you didn't vote) currently part of the government?



Prefer not to say

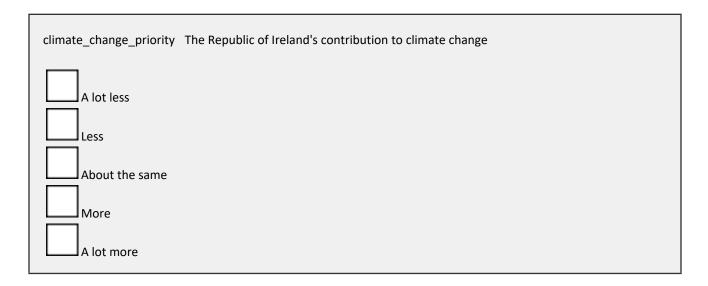
Evaluation of Government Action on Long-Term Policies & Global Challenges

We will now ask you some questions about challenges faced by society today and in the future. We are interested in your views on policy priorities in your country and in cooperating with other countries.

On the following issues, do you think the government should be prioritising them more, about the same, or less?

equal_ops_priority	Providing equal opportunities for all in the Republic of Ireland
A lot less	
Less	
About the same	
More	
A lot more	

job_loss_priority Reducing job losses in the Republic of Ireland due to automation and new technologies
A lot less
Less
About the same
More
A lot more



public_debt_priority	Reducing public debt in the Republic of Ireland
A lot less	
Less	
About the same	
More	
A lot more	

business_growth_priority Creating the conditions for businesses to thrive in the Republic of Ireland
A lot less
Less
About the same
More
A lot more

greenhouse_emissions_reduce How confident are you that the Republic of Ireland will succeed in reducing greenhouse gas emissions in the next 10 years?
Not at all confident
A little confident
Quite confident
Very confident
Completely confident

issues_work_together Which of the following issues do you think are best addressed by working with other countries than by the Republic of Ireland alone? Please choose your top three issues. Select up to 3		
Tackling climate change		
Taxing large multinational companies regardless of where they are headquartered		
Protecting personal data and privacy online		
Preparing for the next pandemic		
Managing migration		
Protecting refugees		
Reducing inequality and discrimination		
Tackling fake news, disinformation and misinformation		
Fighting international crime and terrorism		
None of these		

gov_area_priority	Which of the following areas do you think the government in the Republic of Ireland		
should prioritise in order	to better tackle global challenges (such as climate change, sharing of data, and migration,		
etc.)? Please choose your top two priorities.			

Engaging with multinational companies
Joining forces with other governments internationally
Strengthening the Republic of Ireland's role in international institutions
Engaging with citizens on global issues
Strengthening coordination across government offices
Investing in the training and skills of government employees
None of these

int_agreement_issues Do you agree or disagree that existing international agreements between countries (e.g. on migration, climate change, protection of personal data) are sufficient to solve long-term issues facing humanity?

Strongly Disagree
Disagree
Neither agree nor disagree
Agree
Strongly agree
N/A

Socio-Demographic Information

You are about to read and answer a series of background questions about your home life and work. We assure you that all answers will be treated anonymously and confidentially.

year_born In which year were you born?

citizen_ireland Are you a citizen of the Republic of Ireland?



moved_country Were you born in a different country and moved to the Republic of Ireland at some point in your life?

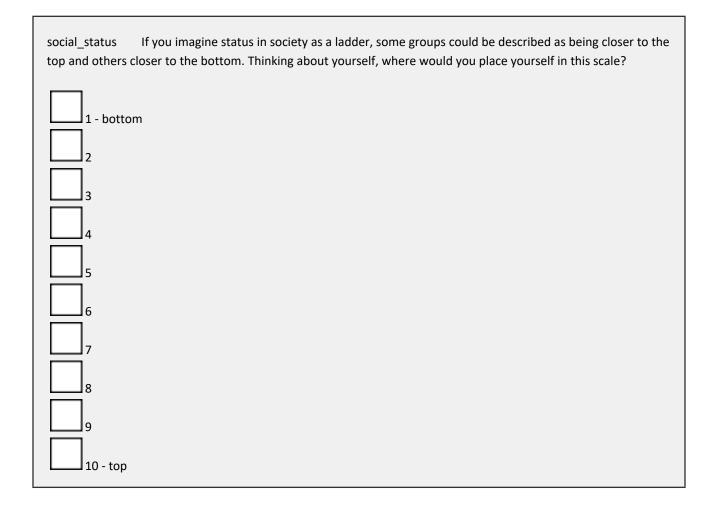


County_of_Resid What is your County of Residence?

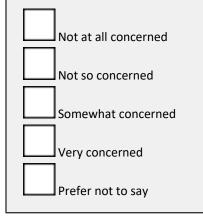
Education What is the highest level of education or training you have ever successfully completed?			
No formal education or training			
Primary education or equivalent			
Junior Certificate or equivalent			
Leaving Certificate or equivalent			
Technical or Vocational (e.g. PLCs SOLAS/Fás certificate) or equivalent			
Advanced Certificate - Craft/Higher Certificate or equivalent			
Diploma or Ordinary Bachelor Degree (NFQ Level 7) or equivalent			
Honours Bachelor Degree (NFQ Level 8) or equivalent			
Masters Degree or Post-Graduate Diploma (NFQ Level 9)			
Doctoral Degree (NFQ Level 10)			

D11	Which of the following categories best describes your current situation?
F	full-time employed
	Part-time employed
	n receipt of the Pandemic Unemployment Payment (PUP)
	Inemployed
	Retired
	Inable to work due to longstanding health problems
	itudent, pupil
F	ulfilling domestic tasks
	Dther

gender How would you describe yourself?	
Female	
Male	
In another way	



general_outlook_concern In general, thinking about the next year or two, how concerned are you about your household's finances and overall social and economic well-being?



current_affairs_sources From which of the following sources do you get information about politics and current affairs at least once per week		
Т		
Radio		
Newspaper/magazines (including online)		
Online social media		
Other online sources		
Family/friends		
Place of work or study		
None of the above		
Prefer not to say		

gross_income Please tell us the total gross annual income of your household in 2021.

Note: By gross annual income, we mean before tax and deductions, but including benefits/allowances. By household, we mean all members of your household, regardless of whether or not they are a member of your family.

net_income Please tell us the total disposable (net) annual income of your household in 2021.

Note: By disposable annual income, we mean after taxes, benefits, and allowances. By household, we mean all members of your household, regardless of whether or not they are a member of your family.

Closing Questions

Soc_Email

Can you please confirm your E-mail address?

This is the email address you would have given us in relation to the Labour Force Survey

Please take a moment to rate the questionnaire you just took. This information will be used to improve our surveys.

How_easy Overall, how easy or difficult did you find it to understand the questions?

On a scale of 0 to 10 where 0 means the questionnaire was 'Difficult' to understand' and 10 means the questionnaire was 'Easy to understand'.

How_interesting Overall, how boring or interesting did you find the questionnaire?

On a scale of 0 to 10 where 0 means you found the questionnaire 'Boring' and 10 means you found the questionnaire 'Interesting'.

Rate_Questionnaire Please rate this questionnaire overall

On a scale of 0 to 10 where 0 means the questionnaire was 'Poor' and 10 mean the questionnaire was 'Excellent'.

Comments	Please add any comments(s) that you would like to make about this questionnaire	

End Questionnaire

Submit You are now ready to submit this survey

Submission

You will not be able to access or change your answers on submitting the questionnaire If you wish to review your answers please select the relevant completed sections

Submit answers