

Business Impact of COVID-19 Survey - 2

You are completing this for CSO (Central Statistics Office)

This survey asks you about the impact of the COVID-19 crisis on your business. By filling in the survey, you will be helping the CSO to produce statistics on the effects of the crisis so far. The results will help to identify key issues for business and for policy-makers.

This survey will be repeated on a fortnightly basis for a temporary duration while COVID-19 restrictions are in place for Irish businesses.

The questionnaire asks for information on the following topics:

- 1 The current trading status of the business.
- 2 The performance of the business and its expectations going forward.
- 3 Changes to the workforce in response to COVID-19.
- 4 The impacts on the organisation of your business.
- 5 The ability of your business to access finance.
- 6 Availing of Government support.

Thanks for taking the time to answer this survey. We estimate that completing the form will take no longer than 10 minutes.

[Start survey](#)

Contact details

If you have any queries, please contact:

eMail: business.covid@cs0.ie

Website: www.cs0.ie

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Data Confidentiality

All information supplied to the CSO is treated as strictly confidential in accordance with National and EU Legislation.

The information will be used for statistical purposes only and will not be divulged to any other Government Department or body.

Section 1 - Trading Status

This section asks for information on the current trading status of the business as of the week ending May 3rd.

1.1 What is the current trading status of your business?

Status of your business

- Continuing to trade.
- Ceased trading temporarily.
- Ceased trading permanently

Section 2 - Business Performance

This section asks for information on any changes during the specified period, to:

- your business's turnover
- your business's international trade
- the prices of materials, goods or services which you buy or sell

2.1 Has your business's turnover been impacted by COVID-19 in the two weeks from April 20th to May 3rd?

Turnover impacted

- Yes.
- No.
- Don't know

2.2 What is your best estimate of your business's turnover versus its normal expectations in the two weeks from April 20th to May 3rd?

Note: Normal expectations refers to the expected turnover performance during standard business activities at this time of year (exclude changes due to seasonal effects).

- 75-100% less than normal
- 50-74% less than normal
- 25-49% less than normal
- 10-24% less than normal
- At or close to normal expectation
- 10-24% more than normal
- 25-49% more than normal
- 50-74% more than normal
- Upwards of 75% more than normal

2.3 What is your best estimate of your business's future turnover versus its normal expectations in the next two weeks from May 4th to May 17th?

Note: Normal expectations refers to the expected turnover performance during standard business activities for the referenced period (exclude changes due to seasonal effects).

- 75-100% less than normal
- 50-74% less than normal
- 25-49% less than normal
- 10-24% less than normal
- At or close to normal expectation
- 10-24% more than normal
- 25-49% more than normal
- 50-74% more than normal
- Upwards of 75% more than normal

2.4 Has your business's exporting of goods and services been affected by COVID-19 in the two weeks from April 20th to May 3rd?

Exporting affected

- Yes, exporting has decreased
- Yes, exporting has increased
- No, exporting was not affected
- Don't know
- Not applicable

2.5 Has your business's importing of goods and services been affected by COVID-19 in the two weeks from April 20th to May 3rd?

Importing affected

- Yes, importing has decreased
- Yes, importing has increased
- No, importing was not affected
- Don't know
- Not applicable

2.6 How did the prices of materials, goods or services purchased by your business change since the Government restrictions were introduced in response to the COVID-19 crisis, compared to normal price fluctuations?

Prices of purchases

- Prices have decreased more than normal
- Prices have increased more than normal
- Some prices have increased; some prices have decreased
- Prices have not changed more than normal
- Don't know
- Not applicable

2.7 How did the prices of materials, goods or services sold by your business change since the Government restrictions were introduced in response to the COVID-19 crisis, compared to normal price fluctuations?

Prices of sales

- Prices have decreased more than normal

- Prices have increased more than normal
- Some prices have increased; some prices have decreased
- Prices have not changed more than normal
- Don't know
- Not applicable

Section 3 - Workforce Planning

This section asks for information on any changes to the workforce in terms of size and capacity in response to the COVID-19 crisis.

3.1 Which of the following changes to the workforce has your business implemented in response to the COVID-19 crisis?

Changes to the workforce - select all that apply

- Decreased working hours
- Increased working hours
- Staff placed on paid leave
- Staff let go temporarily
- Staff let go permanently
- Staff hired temporarily
- Staff hired permanently
- Paused / cancelled planned recruitment
- Other

Specify below

Other

Or

No changes

3.2 Which of the following workplace changes have been implemented in response to the COVID-19 crisis?

Changes to the workplace - select all that apply

Implemented remote working

Implemented working arrangements to facilitate social distancing in the workplace

Reduced business operating hours

Other

Specify below

Other

Or

No changes

3.3 In the week ending May 3rd, roughly what proportion of your business's workforce was working in the following way?

Note: The values should sum to 100

Working at their normal place of work (include those who normally work remotely)

%

Working remotely instead of at their normal place of work (exclude those who normally work remotely)

%

Other

%

Section 4 - Business Impact

This section asks you about factors which may have had an impact on the organisation of your business as a result of COVID-19.

4.1 What has been the level of impact that the following have had on your business as a result of COVID-19 in the two weeks from April 20th to May 3rd? (Please select the answer that best describes your situation for each category).

Reduced domestic demand

- No impact
- Low impact
- Moderate impact
- High impact
- Don't know

Reduced international demand

- No impact
- Low impact
- Moderate impact
- High impact

- Don't know

Cashflow difficulties

- No impact
- Low impact
- Moderate impact
- High impact
- Don't know

Liquidity issues

- No impact
- Low impact
- Moderate impact
- High impact
- Don't know

Lower productivity

- No impact
- Low impact
- Moderate impact
- High impact
- Don't know

Logistics issues

- No impact
- Low impact
- Moderate impact
- High impact
- Don't know

Supply chain interruptions

- No impact
- Low impact
- Moderate impact
- High impact
- Don't know

Restrictions on business operations (see information note below)

- No impact
- Low impact
- Moderate impact
- High impact
- Don't know

Information note

Reduction in business operations up to and including closure due to restrictions implemented by the Government in response to the COVID-19 crisis.

4.2 Has your business introduced any of the following innovations to adapt to the effects of the COVID-19 crisis?

Innovations - select all that apply

- Adopted new methods of providing products or services
- Adopted new methods of communication
- Introduced new products
- Repurposed production to supply products needed during COVID-19 crisis (e.g. PPE, hand sanitizer or other in-demand products etc.)
- Other

Specify below

Other

4.3 Has your business taken any of the following steps to manage cashflow as a result of the COVID-19 crisis?

Cashflow management - select all that apply

- Deferred or changed loan repayments
- Deferred or changed rent payments
- Deferred or changed payments to suppliers
- Deferred or changed payment of rates
- Deferred or changed tax payments
- Deferred or changed utilities payment

Other

Specify below

Other

Section 5 - Access to Finance

This section asks for information on the ability to access the finance you needed during the two weeks from April 20th to May 3rd.

5.1 Has your business's ability to access financial resources changed in the two weeks between April 20th and May 3rd?

Access to financial resources

- Yes, access to finance has decreased
- Yes, access to finance has increased
- No, access to finance has stayed the same
- Don't know

5.2 Are you confident that your business has the financial resources to continue operating through the COVID-19 crisis?

Continue operating

- Yes, up to 1 month
- Yes, up to 3 months
- Yes, up to 6 months
- Yes, longer than 6 months
- No

Don't know

Section 6 - Availing of Government Support Schemes

This section asks for information on the utilisation of government support schemes available to business during the COVID-19 outbreak.

6.1 Has your business or its employees availed of any of the following government supports in light of COVID-19 in the two weeks between April 20th and May 3rd?

Government supports - select all that apply

- SME Credit Guarantee scheme (DBEI)
- Pandemic Unemployment Payment (DEASP)
- Revenue Temporary COVID-19 Wage Subsidy Scheme
- COVID-19 Working Capital Lian Scheme (SBCI)
- COVID-19 Business Financial Planning Grant (Enterprise Ireland)
- Other

Please specify in the space below

- None of the above

Other

Section 7 - Contact Details

Thank you for participating in this survey.

On the next page you will be asked to provide your contact details in case we need to get back to you about this survey.