

Business Impact of COVID-19 Survey - 4

You are completing this survey for CSO (Central Statistics Office)

This survey asks you about the impact of the COVID-19 crisis on your business. By filling in the survey, you will be helping the CSO to produce statistics on the effects of the crisis so far. The results will help to identify key issues for business and for policy-makers.

This survey will be repeated every four weeks for a temporary duration while COVID-19 restrictions are in place for businesses in Ireland.

The questionnaire asks for information on the following topics:

- 1 The current trading status of the business.
- 2 The performance of the business and its expectations going forward.
- 3 Changes to the workforce in response to COVID-19.
- 4 Business operations.
- 5 The ability of your business to access finance.
- 6 Availing of Government support.

Thanks for taking the time to answer this survey. We estimate that completing the form will take no longer than 10 minutes.

[Start survey](#)

Contact details

If you have any queries, please contact:

eMail: business.covid@cs0.ie

Website: www.cs0.ie

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Section 1 - Trading Status

This section asks for information on the trading status of the business as of the week ending 28 June.

1.1 What is the trading status of your business on the week ending 28 June (before easing of restrictions in phase three on 29 June)?

Status of your business

- Trading.
- Ceased trading temporarily. → Skip Q2.4
- Ceased trading permanently. → End of questionnaire

1.2 Have you restarted trading in the four weeks from 1 June to 28 June?

Restarted trading

- Yes
- No

Section 2 - Business Performance

This section asks for information on any changes during the specified period, to:

- your business's turnover
- your business's international trade
- your business's online sales

2.1 Has your business's turnover been impacted by COVID-19 in the four weeks from 1 June to 28 June versus what you would normally expect for this time of year?

Turnover impacted

- Yes.
- No.
- Don't know

2.2 What is your best estimate of your business's turnover versus its normal expectations in the four weeks from 1 June to 28 June?

Note: Normal expectations refers to the expected turnover performance during standard business activities at this time of year (exclude changes due to seasonal effects).

- 75-100% less than normal
- 50-74% less than normal
- 25-49% less than normal
- 10-24% less than normal
- At or close to normal expectation
- 10-24% more than normal

- 25-49% more than normal
- 50-74% more than normal
- Upwards of 75% more than normal

2.3 What is your best forecast of your business's future turnover versus its normal expectations in the next four weeks from 29 June to 26 July?

Note: Normal expectations refers to the expected turnover performance during standard business activities for the referenced period (exclude changes due to seasonal effects).

- 75-100% less than normal
- 50-74% less than normal
- 25-49% less than normal
- 10-24% less than normal
- At or close to normal expectation
- 10-24% more than normal
- 25-49% more than normal
- 50-74% more than normal
- Upwards of 75% more than normal

2.4 Has there been a change in your business's turnover following the easing of restrictions in phase two of the Government's Roadmap to Reopening Society and Business on 8 June?

- Yes, turnover has increased
- Yes, turnover has decreased

- No change
- Don't know

2.5 Has your business's exporting of goods and services been affected by COVID-19 in the four weeks from 1 June to 28 June?

Exporting affected

- Yes, exporting has decreased
- Yes, exporting has increased
- No, exporting was not affected
- Don't know
- Not applicable

2.6 Has your business's importing of goods and services been affected by COVID-19 in the four weeks from 1 June to 28 June?

Importing affected

- Yes, importing has decreased
- Yes, importing has increased
- No, importing was not affected
- Don't know
- Not applicable

2.7 Has your business's online sales of goods and services been impacted by COVID-19?

Online sales

- Yes, online sales have increased
- Yes, online sales have decreased
- No, online sales have remained the same
- Don't know
- We do not sell goods or services online

Section 3 - Workforce Planning

This section asks for information on any changes to the workforce in terms of size and capacity in response to the COVID-19 crisis.

3.1 In the week ending 28 June, roughly what proportion of your business's workforce is?

Note: The values should sum to 100

Working at their normal place of work (include those who normally work remotely)

%

Working remotely instead of at their normal place of work (exclude those who normally work remotely)

%

Not working

%

Other

%

3.2 In the four weeks 1 June to 28 June, roughly what proportion of your business's total workforce has returned to work at their normal working location?

From temporary leave

%

From remote working

%

3.3 Which of the following workplace measures are you currently implementing as a response to COVID-19?

Changes to the workplace - select all that apply

- Staff remote working
- Rearranging workspace to facilitate social distancing
- Staggering shifts to facilitate social distancing
- Occupancy limits in the workplace
- Mandatory PPE (face covering, gloves, etc.) in the workplace
- Maintaining log of meetings to facilitate contact tracing
- Temperature screening
- Other

Specify below

Other

Or

- No measures

Section 4 – Business operations

This section asks for information business costs and cashflow management and innovations adopted during the COVID-19 crisis.

4.1 Can you provide your best estimate how much you spent on measures to comply with COVID-19 requirements for trading?

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4.2 What is your best estimate of your business's base operating costs versus its original projection prior to the COVID-19 crisis? (Please select the answer that best describes your situation for each category).

Personnel costs

- Costs more than 50% lower
- Costs between 20% and 50% lower
- Costs up to 20% lower
- No change
- Costs up to 20% higher
- Costs between 20% and 50% higher
- Costs more than 50% higher
- Don't know

Non-personnel costs

- Costs more than 50% lower
- Costs between 20% and 50% lower
- Costs up to 20% lower

- No change
- Costs up to 20% higher
- Costs between 20% and 50% higher
- Costs more than 50% higher
- Don't know

4.3 Has your business taken any of the following steps to manage cashflow as a result of the COVID-19 crisis in the four weeks 1 June to 28 June?

Cashflow management - select all that apply

- Deferred or changed loan repayments
- Deferred or changed property payments (including rent, utilities and local authority rates)
- Deferred or changed revenue payments
- Deferred or changed payments to suppliers
- Increased overdraft facilities
- Other

Specify below

Other

Or

- No changes

4.4 Has your business introduced any of the following innovations to adapt to the effects of the COVID-19 crisis?

Innovations - select all that apply

- Adopted new methods of providing products or services
- Adopted new methods of communication
- Introduced new products
- Repurposed production to supply products needed during COVID-19 crisis (e.g. PPE, hand sanitizer or other in-demand products etc.)
- Other
Specify below

Other

Section 5 - Access to Finance

This section asks for information on the ability to access the finance you needed during the four weeks from 1 June to 28 June.

5.1 Has your business's ability to access financial resources changed in the four weeks between 1 June to 28 June?

Access to financial resources

- Yes, access to finance has decreased
- Yes, access to finance has increased
- No, access to finance has stayed the same
- Don't know

5.2 Are you confident that your business has the financial resources to continue operating through the COVID-19 crisis?

Continue operating

- Yes, up to 1 month
- Yes, up to 3 months
- Yes, up to 6 months
- Yes, longer than 6 months
- No
- Don't know

Section 6 - Availing of Government Support Schemes

This section asks for information on the utilisation of government support schemes available to business during the COVID-19 outbreak.

6.1 Has your business or its employees availed of any of the following government supports in light of COVID-19 in the four weeks between 1 June to 28 June?

Government supports - select all that apply

- SME Credit Guarantee scheme (DBEI)
- Revenue Temporary COVID-19 Wage Subsidy Scheme
- COVID-19 Working Capital Loan Scheme (SBCI)
- COVID-19 Business Financial Planning Grant (Enterprise Ireland)
- Restart Grant (Local Authority)
- Business Continuity Voucher (LEO)
- Other

Please specify in the space below

- None of the above

Other

Section 7 - Contact Details

Thank you for participating in this survey.

On the next page you will be asked to provide your contact details in case we need to get back to you about this survey.