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Central  
Statistics  
Office



## Business Impact of COVID-19 Survey

### You are completing this for CSO (Central Statistics Office)

This survey asks you about the impact of the COVID-19 crisis on your business. By filling in the survey, you will be helping the CSO to produce statistics on the effects of the crisis so far. The results will help to identify key issues for business and for policy-makers.

The questionnaire asks for information on the following topics:

- 1 The current trading status of the business.
- 2 The performance of the business and its expectations going forward.
- 3 Changes to the workforce in response to COVID-19.
- 4 The impacts on the organisation of your business.
- 5 The ability of your business to access finance.
- 6 Availing of Government support.

Thanks for taking the time to answer this survey. We estimate that completing the form will take no longer than 10 minutes.

[Start survey](#)

### Contact details

If you have any queries, please contact:

eMail: [business.covid@csso.ie](mailto:business.covid@csso.ie)

Website: [www.csso.ie](http://www.csso.ie)

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## **Data Confidentiality**

All information supplied to the CSO is treated as strictly confidential in accordance with National and EU Legislation.

The information will be used for statistical purposes only and will not be divulged to any other Government Department or body.

## **Section 1 - Trading Status**

This section asks for information on the current trading status of the business as of the week ending 19th of April.

### **1.1 What is the current trading status of your business?**

Status of your business

- Continuing to trade.
- Ceased trading temporarily.
- Ceased trading permanently

## **Section 2 - Business Performance**

This section asks for information on any changes during the five weeks, from 16th March to 19th April, to:

- your business's turnover
- your business's international trade

The section also asks for your best estimate of the change in turnover - versus normal expectations for this time of year - in Quarter 1 and Quarter 2.

### **2.1 Has your business's turnover been impacted by COVID-19?**

Turnover impacted

- Yes
- No
- Don't know

**2.2 Which of the following best describes your business's turnover in the five weeks from March 16th to April 19th versus normal expectations?**

Note: Normal refers to the expected turnover performance from standard business activities at this time of year (exclude changes due to seasonal effects).

- Significantly lower than normal
- Slightly lower than normal
- Within normal range
- Slightly higher than normal
- Significantly higher than normal

**2.3 (i) For Quarter 1 2020, what is your best estimate of your business's turnover versus its normal expectations?**

Note: Normal expectations refers to the expected turnover performance during standard business activities at this time of year (exclude changes due to seasonal effects).

- 75-100% less than normal
- 50-74% less than normal
- 25-49% less than normal
- 10-24% less than normal
- At or close to normal expectation
- 10-24% more than normal
- 25-49% more than normal
- 50-74% more than normal
- Upwards of 75% more than normal

**2.3 (ii) For Quarter 2 2020, what is your best estimate of your business's future turnover versus its normal expectations?**

Note: Normal expectations refers to the expected turnover performance during standard business activities for Quarter 2 (exclude changes due to seasonal effects).

- 75-100% less than normal
- 50-74% less than normal
- 25-49% less than normal
- 10-24% less than normal
- At or close to normal expectation
- 10-24% more than normal
- 25-49% more than normal
- 50-74% more than normal
- Upwards of 75% more than normal

**2.4 Has your business's exporting of goods and services been affected by COVID-19 in the five weeks from March 16th to April 19th?**

Exporting affected

- Yes, exporting has decreased
- Yes, exporting has increased
- No, exporting was not affected
- Don't know
- Not applicable

**2.5 Has your business's importing of goods and services been affected by COVID-19 in the five weeks from March 16th to April 19th?**

Importing affected

- Yes, importing has decreased
- Yes, importing has increased
- No, importing was not affected
- Don't know
- Not applicable

### **Section 3 - Workforce Planning**

This section asks for information on any changes to the workforce in terms of size and capacity during the five weeks from the 16th of March to 19th of April.

#### **3.1 Has your business made any changes to its workforce in response to COVID-19 in the five weeks between March 16th and April 19th?**

Workforce changes

- Yes
- No

#### **3.2 Which of the following changes to the workforce have been implemented in the five weeks between March 16th and April 19th?**

Changes to the workforce - select all that apply

- Implemented remote working
- Decreased working hours
- Increased working hours
- Staff placed on paid leave
- Staff let go temporarily
- Staff let go permanently
- Staff hired temporarily

Staff hired permanently

Other

Specify below

Other

### **3.3 In the week ending April 19th, roughly what proportion of your business's workforce was working in the following way?**

Note: The values should sum to 100

Working at their normal place of work (include those who normally work remotely)

%

Working remotely instead of at their normal place of work (exclude those who normally work remotely)

%

Other

%

## **Section 4 - Business Impact**

This section asks you about factors which may have had an impact on the organisation of your business as a result of COVID-19.

### **4.1 What has been the level of impact that the following have had on your business as a result of COVID-19? (Please select the answer that best describes your situation for each category).**

Reduced domestic demand

- No impact
- Low impact
- Moderate impact
- High impact

- Don't know

#### Reduced international demand

- No impact
- Low impact
- Moderate impact
- High impact
- Don't know

#### Cashflow difficulties

- No impact
- Low impact
- Moderate impact
- High impact
- Don't know

#### Liquidity issues

- No impact
- Low impact
- Moderate impact
- High impact
- Don't know

#### Lower productivity

- No impact

- Low impact
- Moderate impact
- High impact
- Don't know

Logistics issues

- No impact
- Low impact
- Moderate impact
- High impact
- Don't know

Supply chain interruptions

- No impact
- Low impact
- Moderate impact
- High impact
- Don't know

Restrictions on business operations (see information note below)

- No impact
- Low impact
- Moderate impact
- High impact
- Don't know



## Information note

Reduction in business operations up to and including closure due to restrictions implemented by the Government in response to the COVID-19 outbreak.

## Section 5 - Access to Finance

This section asks for information on the ability to access the finance you needed during the five weeks from March 16th to April 19th.

### 5.1 Has your business's ability to access financial resources changed in the five weeks between March 16th and April 19th?

Access to financial resources

- Yes, access to finance has decreased
- Yes, access to finance has increased
- No, access to finance has stayed the same
- Don't know

### 5.2 Are you confident that your business has the financial resources to continue operating throughout the COVID-19 outbreak?

Continue operating

- Yes
- No
- Don't know

## Section 6 - Availing of Government Support Schemes

This section asks for information on the utilisation of government support schemes available to business during the COVID-19 outbreak.

**6.1 Has your business or its employees availed of any of the following government supports in light of COVID-19 in the five weeks between March 16th and April 19th?**

Government supports - select all that apply

- SME Credit Guarantee scheme (DBEI)
- Pandemic Unemployment Payment (DEASP)
- Revenue Temporary COVID-19 Wage Subsidy Scheme
- Other

Please specify in the space below

- None of the above

Other Government Support

**Section 7 - Contact Details**

Thank you for participating in this survey.

On the next page you will be asked to provide your contact details in case we need to get back to you about this survey.