

Services and Distribution

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Services and Distribution

- The Wages and Salaries bill for the Services Sector rose by 11% to €14.6bn in 2003.
- The Wholesale and Retail Sector accounted for the biggest share of Wages and Salaries at almost €5.3bn.
- The largest growth in enterprises in percentage terms was in the Real Estate, Renting & Business Services Sector at 17%.
- The largest growth in the Retail Sales Volume Index for 2005 was in the Hardware, Paints and Glass sector at 11.7%.

Introduction

This chapter contains information on the services sector. The information sources are the Annual Services Inquiries and the Retail Sales Index series.

The annual inquiries provide information on the structure of the services sectors with principal and supplementary aggregates given in the tables. Short-term indicators of activity in the retail trade sectors are provided by the Retail Sales Index which gives the monthly change in the value and volume of retail sales for various classes of retail businesses.

Annual surveys

The annual surveys provide estimates of the principal trading aggregates for all enterprises in the relevant sectors. The 'enterprise' was the unit used for survey purposes ie one return was sought in respect of each enterprise covering all constituent branches.

Results for the wholesale and retail trade

The turnover of retail enterprises increased from €69 Billion in 2002 to €74.2 Billion in 2003 – an increase of 7.5 per cent. Tables 12.1 and 12.2 give some principal aggregates for the Retail and Wholesale enterprises (Section G) for the years 2002 and 2003.

Results for hotels and restaurants

Turnover in the Hotels and Restaurants sector increased by 8 per cent from almost €7 Billion in 2002 to €7.5 Billion in 2003.

Tables 12.3 and 12.4 give some principal aggregate for the Hotels and Restaurants sector for each of the years 2002 and 2003.

Results for transport, storage and communications

This sector showed an increase in turnover of 14 per cent from €16.8 Billion in 2002 to €19.2 Billion in 2003.

Tables 12.5 and 12.6 give some principal aggregates for the years 2002 and 2003.

Results for real estate, renting and business services sectors

This sector showed an increase in turnover of 10 per cent from €19.8 Billion in 2002 to €21.8 Billion in 2003.

Tables 12.7 and 12.8 give some principal aggregates for the years 2002 and 2003.

For the activity 'Buying selling or letting of own or leased property', the property activities of private households have been excluded where possible.

Retail Sales Index

Tables 12.11 and 12.12 give value indices and volume indices respectively, for 13 categories of business and combined groups for each of the years 2001 to 2005.

Annual surveys

A combination of a census and a stratified random sample was selected. All enterprises with 20 or more persons engaged were selected in the Retail sector, while decreasing sampling proportions were taken in the following lower persons engaged ranges:

- 10 - 19 persons
- 5 - 9 persons
- 1 - 4 persons.

For the wholesale sector, all enterprises with 10 or more persons engaged were selected. A sample of 1 in 3 was taken for enterprises with 5-9 persons engaged and 1 in 6 enterprises with 1-4 persons engaged were selected. In the case of the other services sectors surveyed, all enterprises with 20 or more persons engaged were selected. A sample of 2 in 3 was taken for enterprises with 10-19 persons engaged and decreasing proportions were selected in the lower persons engaged ranges. The business classification used for these inquiries is the Statistical Classification of Economic Activities in the European Community (NACE Rev. 1.1).

All relevant tables

Turnover (excluding VAT) and Purchases of Goods for Direct Resale (excluding VAT) indicated for NACE 50 include Vehicle Registration Tax.

Gross Value Added is Gross Margin minus Purchases of Other Goods and Services (excluding VAT).

Persons Engaged and employment details shown relate to the week ending 12 September 2003.

Table 12.13

'Books' includes school library stock.

Table 12.16

This index excludes traffic from elections, referenda, flotations and foreign administrations in each year.

This index reflects changes to published tariffs for all weight steps and it covers all services. It is adjusted for inflation by dividing by the Consumer Price Index.

¹ FTE = Full-time Equivalent

² Weekly average

³ Overtime hours converted to basic hours in FTE

Table 12.1 Principal aggregates for the wholesale and retail trade in the State, 2002

Business	NACE code	Enterprises	Turnover excluding VAT	Gross value added	Persons Engaged
		No.	€000	€000	No.
Wholesale and retail trade; repair of motor vehicles, motorcycles and personal and household goods	Section G				
Sale of motor vehicles	50.1	1,184	10,010,443	885,577	14,624
Maintenance and repair of motor vehicles	50.2	2,219	676,110	166,097	6,613
Sale of motor vehicle parts and accessories	50.3	809	779,114	132,737	4,264
Sale, maintenance and repair of motorcycles and related parts and accessories	50.4	55	52,472	6,090	252
Retail sale of automotive fuel	50.5	942	1,965,543	160,063	8,659
Wholesale on a fee or contract basis	51.1	737	630,118	133,322	3,222
Wholesale of agricultural raw materials and live animals	51.2	243	1,681,578	165,032	3,054
Wholesale of food, beverages and tobacco	51.3	1,238	10,311,964	1,317,618	18,794
Wholesale of household goods	51.4	970	6,452,421	1,104,634	13,833
Wholesale of non-agricultural intermediate products, waste and scrap	51.5	943	8,089,371	957,359	13,875
Wholesale of machinery, equipment and supplies	51.8	872	5,888,075	-4,320	12,394
Other wholesale	51.9	702	1,696,160	284,931	5,171
Retail sale in non-specialised stores	52.1	4,431	10,429,607	1,970,640	74,161
Retail sale of food, beverages and tobacco in specialised stores	52.2	2,279	1,093,048	198,188	9,760
Retail sale of pharmaceutical and medical goods, cosmetic and toilet articles	52.3	974	1,381,382	363,091	8,188
Other retail sale of new goods in specialised stores	52.4	9,318	7,397,086	1,586,912	58,961
Retail sale of second-hand goods in stores	52.5	285	52,631	14,591	815
Retail sale not in stores	52.6	291	242,101	63,676	1,111
Repair of personal and household goods	52.7	747	99,062	45,140	1,981
Total		29,239	68,928,285	9,551,377	259,732

Source: CSO

Table 12.2 Principal aggregates for the wholesale and retail trade in the State, 2003

Business	NACE code	Enterprises	Turnover excluding VAT	Gross value added	Persons Engaged
		No.	€000	€000	No.
Wholesale and retail trade; repair of motor vehicles, motorcycles and personal and household goods	Section G				
Sale of motor vehicles	50.1	1,195	9,227,457	712,412	14,669
Maintenance and repair of motor vehicles	50.2	2,632	789,356	194,786	7,185
Sale of motor vehicle parts and accessories	50.3	816	794,573	153,214	4,568
Sale, maintenance and repair of motorcycles and related parts and accessories	50.4	72	148,962	29,543	314
Retail sale of automotive fuel	50.5	1,052	3,706,882	255,304	10,639
Wholesale on a fee or contract basis	51.1	1,051	1,664,795	283,123	5,756
Wholesale of agricultural raw materials and live animals	51.2	268	2,558,909	192,492	5,384
Wholesale of food, beverages and tobacco	51.3	1,478	10,847,891	1,446,935	18,687
Wholesale of household goods	51.4	1,117	5,656,773	830,234	12,601
Wholesale of non-agricultural intermediate products, waste and scrap	51.5	1,071	9,711,122	1,293,346	14,388
Wholesale of machinery, equipment and supplies	51.8	899	4,794,298	605,887	10,912
Other wholesale	51.9	806	1,617,615	278,757	5,971
Retail sale in non-specialised stores	52.1	4,330	10,652,638	2,430,114	74,243
Retail sale of food, beverages and tobacco in specialised stores	52.2	2,279	1,297,947	231,519	11,207
Retail sale of pharmaceutical and medical goods, cosmetic and toilet articles	52.3	1,009	1,706,477	466,888	9,090
Other retail sale of new goods in specialised stores	52.4	9,577	8,275,145	1,706,265	62,056
Retail sale of second-hand goods in stores	52.5	253	60,682	18,734	1,023
Retail sale not in stores	52.6	405	658,325	131,903	2,330
Repair of personal and household goods	52.7	769	85,001	41,117	2,064
Total		31,080	74,254,848	11,302,576	273,084

Source: CSO

Table 12.3 Principal aggregates for hotels and restaurants in the State, 2002

Business	NACE code	Enterprises	Turnover excluding VAT	Gross value added	Persons Engaged
		No.	€000	€000	No.
Hotels and restaurants	Section H				
Hotels	55.1	776	1,961,718	849,766	38,799
Restaurants	55.3	3,945	1,602,158	655,990	36,498
Bars	55.4	6,778	3,022,493	934,382	42,193
Canteens and catering	55.5	276	368,927	102,192	8,228
Total		11,775	6,955,296	2,542,331	125,718

Source: CSO

TABLE 12.3

TABLE 12.4

Table 12.4 Principal aggregates for hotels and restaurants in the State, 2003

Business	NACE code	Enterprises	Turnover excluding VAT	Gross value added	Persons Engaged
		No.	€000	€000	No.
Hotels and restaurants	Section H				
Hotels	55.1	787	1,872,828	826,286	38,432
Restaurants	55.3	4,279	1,905,889	736,618	40,576
Bars	55.4	6,896	3,368,744	1,007,639	45,335
Canteens and catering	55.5	339	379,569	121,569	9,206
Total		12,301	7,527,030	2,692,112	133,548

Source: CSO

TABLE 12.5

Table 12.5 Principal aggregates for transport, storage and communication activities in the State, 2002

Business	NACE code	Enterprises	Turnover excluding VAT	Gross value added	Persons Engaged
		No.	€000	€000	No.
Transport, storage and communication	Section I				
Land transport; transport via pipelines	60	3,771	2,154,856	827,955	27,650
Water and air transport	61-62	76	2,463,897	1,106,067	8,059
Cargo handling and storage; other supporting transport activities	63.1-63.2	325	872,415	411,980	7,396
Activities of travel agencies and tour operators; tourist assistance activities nec; activities of other transport agencies	63.3-63.4	579	2,679,597	549,439	10,650
Post and telecommunications	64	1,049	8,675,187	4,684,639	30,657
Total		5,799	16,845,951	7,580,080	84,411

Source: CSO

TABLE 12.6

Table 12.6 Principal aggregates for transport, storage and communication activities in the State, 2003

Business	NACE code	Enterprises	Turnover excluding VAT	Gross value added	Persons Engaged
		No.	€000	€000	No.
Transport, storage and communication	Section I				
Land transport; transport via pipelines	60	4,148	2,789,915	1,050,772	29,015
Water and air transport	61-62	111	2,594,421	993,159	9,160
Cargo handling and storage; other supporting transport activities	63.1-63.2	530	1,219,086	571,719	9,341
Activities of travel agencies and tour operators; tourist assistance activities nec; activities of other transport agencies	63.3-63.4	703	2,924,572	525,358	10,420
Post and telecommunications	64	1,255	9,761,501	4,889,815	31,663
Total		6,747	19,289,495	8,030,822	89,598

Source: CSO

Table 12.7 Principal aggregates for real estate, renting and business activities in the State, 2002

Business	NACE code	Enterprises	Turnover excluding VAT	Gross value added	Persons Engaged
		No.	€000	€000	No.
Real estate, renting and business activities	Section K				
Real estate activities with own property	70.1	575	880,943	422,517	1,806
Letting of own property	70.2	1,874	476,617	311,208	4,678
Real estate activities on a fee or contract basis	70.3	1,468	863,536	477,136	6,367
Renting of automobiles	71.1	80	280,981	92,516	1,002
Renting of other transport equipment (excl renting of air transport equipment)	71.2	100	63,347	26,838	486
Renting of other machinery and equipment	71.3	1,118	454,918	248,212	4,785
Renting of personal and household goods nec	71.4	342	228,058	93,024	3,786
Hardware consultancy	72.1	444	445,537	162,839	2,184
Software consultancy and supply	72.2	2,260	5,640,207	2,240,972	16,518
Database processing and activities	72.3-72.4	147	151,545	80,757	1,695
Maintenance and repair of office, accounting and computing machinery	72.5	65	23,965	13,464	260
Other computer related activities	72.6	274	350,208	120,065	1,553
Research and development	73	183	158,134	91,642	1,411
Legal, accounting, book-keeping and auditing activities; tax consultancy; market research and public opinion polling; business and management consultancy; holdings	74.1	6,648	3,937,221	2,536,066	42,192
Architectural and engineering activities and related technical consultancy	74.2	3,156	2,246,776	988,532	17,854
Technical testing and analysis	74.3	49	69,949	37,174	907
Advertising	74.4	344	825,933	161,668	3,247
Labour recruitment and provision of personnel	74.5	478	591,182	313,653	11,336
Investigation and security activities	74.6	272	265,522	208,547	7,389
Industrial cleaning	74.7	480	327,004	251,352	19,168
Miscellaneous business activities nec	74.8	2,502	1,518,504	521,029	13,375
Total		22,857	19,800,086	9,399,209	162,000

Source: CSO

TABLE 12.7

TABLE 12.8

Table 12.8 Principal aggregates for real estate, renting and business activities in the State, 2003

Business	NACE code	Enterprises	Turnover excluding VAT	Gross value added	Persons Engaged
		No.	€000	€000	No.
Real estate, renting and business activities	Section K				
Real estate activities with own property	70.1	556	1,679,129	779,055	2,388
Letting of own property	70.2	2,509	534,524	402,769	5,719
Real estate activities on a fee or contract basis	70.3	1,565	784,849	542,371	6,789
Renting of automobiles	71.1	210	282,815	87,458	1,497
Renting of other transport equipment (excl renting of air transport equipment)	71.2	1,226	468,121	226,382	4,670
Renting of other machinery and equipment	71.3	346	215,888	89,612	3,618
Renting of personal and household goods nec	71.4	528	187,050	90,579	1,961
Hardware consultancy	72.1	2,251	5,086,449	2,032,219	15,747
Software consultancy and supply	72.2	90	216,829	131,740	3,285
Database processing and activities	72.3-72.4	31	25,602	9,453	416
Maintenance and repair of office, accounting and computing machinery	72.5	191	78,121	43,004	784
Other computer related activities	72.6	343	616,470	53,615	1,838
Research and development	73	283	354,268	158,013	2,524
Legal, accounting, book-keeping and auditing activities; tax consultancy; market research and public opinion polling; business and management consultancy; holdings	74.1	7,860	4,541,630	3,120,654	44,685
Architectural and engineering activities and related technical consultancy	74.2	3,750	2,666,075	1,092,868	18,917
Technical testing and analysis	74.3	38	75,338	41,296	962
Advertising	74.4	393	1,127,191	192,669	3,244
Labour recruitment and provision of personnel	74.5	543	847,987	363,737	11,679
Investigation and security activities	74.6	307	563,560	406,126	8,672
Industrial cleaning	74.7	618	341,721	254,326	18,085
Miscellaneous business activities nec	74.8	3,029	1,165,900	372,319	14,762
Total		26,666	21,859,519	10,490,265	172,241

Source: CSO

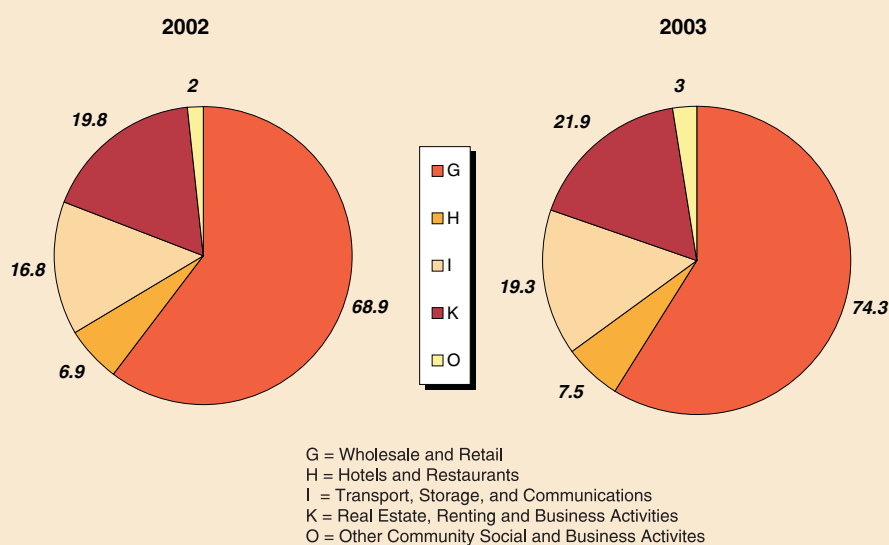
Turnover per sector in € billions

Table 12.9 Principal aggregates for other community, social and personal services in the State, 2002

Business	NACE code	Enterprises	Turnover excluding VAT	Gross value added	Persons Engaged
		No.	€000	€000	No.
Other community, social and personal service activities	Section O				
Motion picture and video activities	92.1	69	100,706	47,145	1,357
Other entertainment activities	92.3	307	155,525	68,390	2,687
Sporting activities	92.6	872	499,529	232,400	8,440
Other recreational activities	92.7	379	556,080	369,213	4,802
Other service activities	93	5,015	702,416	372,603	19,729
Total		6,643	2,014,257	1,089,753	37,015

Source: CSO

TABLE 12.9

Table 12.10 Principal aggregates for other community, social and personal services in the State, 2003

Business	NACE code	Enterprises	Turnover excluding VAT	Gross value added	Persons Engaged
		No.	€000	€000	No.
Other community, social and personal service activities	Section O				
Motion picture and video activities	92.1	429	295,247	114,680	4,559
Other entertainment activities	92.3				
Sporting activities	92.6	917	571,087	223,057	9,829
Other recreational activities	92.7	438	740,433	426,314	6,432
Other service activities	93	4,698	1,084,355	646,791	23,826
Total		6,482	2,691,122	1,410,842	44,646

Source: CSO

TABLE 12.10

Table 12.11 Value indices of retail sales

Base year 2000=100

Business	2001	2002	2003	2004	2005
Motor trades	89.6	88.3	89.7	95.4	102.7
Non-specialised stores (excluding department stores)	109.7	116.4	122.2	128.2	137.6
Department stores of which	110.5	117.7	120.4	122.7	127.2
<i>Clothing and footwear</i>	105.9	113.3	118.8	127.5	140.5
<i>Furniture, soft furnishings etc</i>	100.3	106.3	105.6	106.9	107.7
<i>Other goods and services</i>	118.7	126.1	126.4	121.6	117.4
Food, beverages and tobacco	105.2	111.4	115.1	118.0	120.3
Pharmaceutical, medical and cosmetic articles	115.1	121.5	132.3	140.0	151.9
Textiles and clothing	110.7	112.8	116.5	121.7	129.6
Footwear and leather	110.9	112.8	115.9	117.3	122.0
Furniture and lighting	111.1	110.6	107.8	113.8	113.5
Electrical goods	117.8	123.7	122.6	121.9	118.3
Hardware, paints and glass	117.2	120.6	125.2	138.6	158.0
Books, newspapers and stationery	108.7	111.2	117.0	118.4	120.2
Other retail sales	110.8	111.7	115.3	119.8	126.2
Bars - NACE 55.4	105.3	108.7	110.8	108.3	109.7
All businesses excluding motor trades	110.1	114.8	119.2	123.5	130.5
All businesses	103.3	105.9	109.3	114.1	121.2
Combined groups					
Clothing and footwear	110.8	112.8	116.4	121.1	128.6
Household goods	116.3	119.8	121.0	128.0	135.5
Books, newspapers, stationery and other goods	110.4	111.6	115.6	119.5	125.1
Food businesses (Sum 2,4)	109.2	115.9	121.5	127.2	135.9
All non-food (Sum 3,5-12)	112.6	115.8	119.7	124.9	132.1
NACE 52 (all business excluding motor trades and bars)	110.9	115.8	120.6	126.1	134.0

Source: CSO

Table 12.12 Volume indices of retail sales

Base year 2000=100

Business	2001	2002	2003	2004	2005
Motor trades	89.0	85.8	85.1	88.9	93.7
Non-specialised stores (excluding department stores)	103.8	106.2	108.8	113.4	121.9
Department stores	109.9	117.5	121.3	125.6	132.2
Food, beverages & tobacco	98.8	100.0	100.1	101.3	103.0
Pharmaceutical, medical & cosmetic articles	110.3	111.4	117.2	122.3	131.0
Textiles & clothing	114.1	120.9	129.2	139.0	151.5
Footwear & leather	113.7	120.4	129.4	136.7	148.1
Furniture & lighting	107.3	104.3	100.3	105.8	105.3
Electrical goods	115.2	117.5	114.6	116.5	111.0
Hardware, paints & glass	112.7	111.2	111.1	120.4	134.5
Books, newspapers & stationery	103.3	101.6	103.3	102.6	103.3
Other retail sales	107.3	105.0	105.5	108.7	111.4
Bars	100.5	97.6	93.5	89.4	89.5
All businesses excluding motor trades	107.1	108.9	110.6	113.9	119.6
All businesses	101.5	101.7	102.6	105.7	110.8
Combined groups					
Clothing and footwear	114.0	120.8	129.2	138.6	151.0
Household goods	112.5	112.0	110.1	115.3	120.9
Books, newspapers, stationery & other goods	106.2	103.8	104.4	106.3	109.4
Food businesses (Sum 2,4)	103.1	105.2	107.3	111.4	119.0
All non-food (Sum 3,5-12)	111.1	111.5	112.8	116.2	121.1
NACE 52 (All business excluding motor trades & bars)	108.1	110.6	113.2	117.8	124.5

Source: CSO

TABLE 12.12

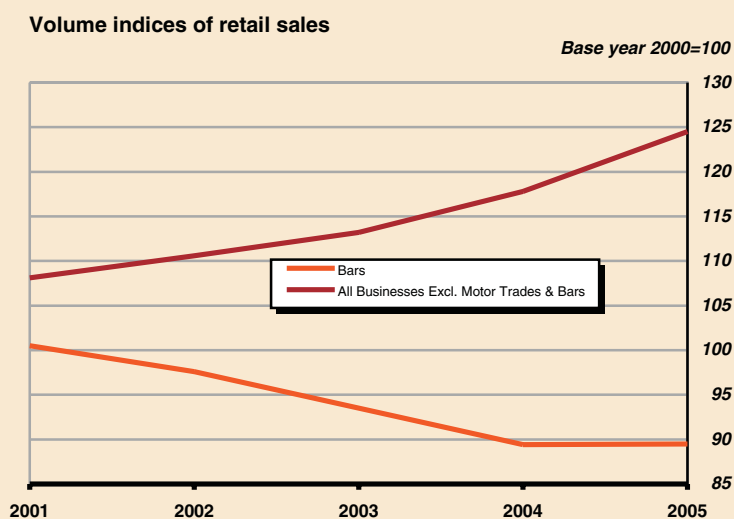


Table 12.13 Public Library stocks and issues

	<i>Number</i>						
	1995	1996	1997	1998	1999	2000	2001
Books							
Total in stock	11,382,157	11,164,745	10,496,739	10,831,591	11,352,868	11,565,923	11,869,969
Number added to stock	502,965	628,516	624,573	623,469	847,203	929,555	966,338
Number withdrawn from stock	328,378	281,336	382,243	299,441	296,019	556,436	459,068
Non-book items							
Total in stock	240,891	270,519	284,264	290,092	321,734	361,065	393,657
Number added to stock	14,778	29,954	22,973	22,877	34,623	34,111	37,456
Number withdrawn from stock	2,059	3,878	9,696	4,010	5,555	5,723	6,963
Book issues							
Adult non-fiction	2,879,811	2,955,803	2,962,012	3,090,054	2,944,297	2,890,649	2,984,930
Adult fiction	4,940,430	4,925,555	4,751,365	4,706,387	4,562,461	4,506,037	4,544,671
Children's	4,535,677	4,686,943	4,659,944	4,644,323	4,439,562	4,222,002	4,656,617
Total	12,355,918	12,568,301	12,373,321	12,440,764	11,946,320	11,618,688	12,186,218
Book issues per head of population	3.5	3.5	3.4	3.4	3.3	3.2	3.4
Non-book issues	429,226	597,324	562,525	586,786	563,484	650,078	693,883
TOTAL ISSUES	12,785,144	13,165,625	12,935,846	13,027,550	12,509,804	12,268,766	12,880,101

Source: Library Council of Ireland

Table 12.14 Public Library service points

	Number							
	1994	1995	1996	1997	1998	1999	2000	2001
Branches	317	319	318	321	321	326	331	338
Centres	91	80	101	86	81	57	82	53
Other service points	79	799	787	578	638	632	555	571
Mobile library units	29	28	28	27	27	26	26	29
Primary schools served	2,762	3,328	2,995	3,100	3,043	3,123	3,144	3,149
Total schools served	2,877	3,396	3,063	3,173	3,121	3,197	3,180	3,179

Source: Library Council of Ireland

Table 12.15 Public Library staff, registered readers and expenditure

	Number						
	1995	1996	1997	1998	1999	2000	2001
Staff							
Professional grades	265	262	256	267	259	291	341
Para-professional grades	874	868	888	860	867	898	979
Other grades	183	192	188	206	204	194	200
Total	1,322	1,322	1,332	1,333	1,330	1,383	1,519
Registered readers							
Adults	541,234	533,747	546,770	519,083	546,309	578,492	497,371
Children	314,215	317,048	315,463	305,902	301,770	316,114	285,970
Total	855,449	850,795	862,233	824,985	848,079	894,606	783,341
Expenditure							€
Salaries	22,345,225	24,503,381	25,788,491	29,473,640	29,146,497	25,016,057	40,497,608
Acquisitions	5,870,810	6,680,266	6,986,900	6,605,335	7,422,381	7,257,872	10,621,216
Total	38,258,803	41,358,460	44,516,848	48,387,858	51,140,140	45,237,335	66,004,561
Expenditure per head of population	10.86	11.4	12.28	13.34	14.11	12.48	14.34

Source: Library Council of Ireland

TABLE 12.14
TABLE 12.15

Table 12.16 An Post – operational statistics

	2000	2001	2002	2003	2004
Mail					
Traffic index (1999=100)	107.8	113.0	115.1	115.5	115.2
Tariff index (1999=100)	100	100	103.4	108.6	114.3
Tariff index adjusted for inflation (1999=100)	94.7	90.3	89.2	90.6	93.3
Letter post items delivered (millions)	733.6	779.8	790.6	742.3	757.2
Letter post items per capita	193.7	203.1	201.8	186.6	187.4
System size					
Number of delivery points (millions)	1,410	1,482	1,598	1,685	1,765
Post office network	97	96	96	92	90
Company post offices	1,817	1,687	1,584	1,417	1,365
Sub-post offices	–	–	86	149	159
Postal agencies	1,914	1,783	1,766	1,658	1,614
Other company premises	52	54	58	62	62
Number of motor vehicles	2,643	2,901	2,917	3,011	2,908
Personnel (staff numbers at 31 December)					
Headquarters	611	626	675	588	567
Savings/remittance services	351	357	340	327	299
Inspection	63	51	49	47	45
Postmen/postwomen	4,486	4,427	4,722	4,680	4,520
Postal sorters	1,137	1,104	1,215	1,281	1,313
Post office clerks	1,204	1,136	1,145	1,126	1,094
Other grades	734	744	803	817	790
Temporary	635	1,085	864	1,010	1,019
Total An Post staff	9,221	9,530	9,813	9,876	9,647
Total An Post staff (FTE) ¹	n/a	n/a	9,416	9,411	9,164
Casual staff (FTE) ²	n/a	n/a	349	386	358
Overtime hours (FTE) ³	n/a	n/a	2,813	2,121	1,918
Grand Total	n/a	n/a	12,578	11,918	11,440
Subsidiary companies	235	309	577	622	577
Postmasters: engaged as agents	1,751	1,687	1,584	1,417	1,365
	€m	€m	€m	€m	€m
Value of savings services funds at 31 December (Note 1)	4,998	4,806	4,794	5,004	5,311
Counters: Business value					
Postal Services - Sales of postage stamps (Note 2)	109	113	121	132	137
Remittance Services - Postal money orders issued	575	666	619	564	496
Post office savings services					
Savings bank deposits	401	624	746	792	812
Savings bank withdrawals	354	498	590	621	645
Savings certificates issued	208	211	217	347	417
Savings certificates repaid	579	648	611	757	811
Instalment savings issued	61	68	63	67	72
Instalment savings repaid	105	136	147	134	131
Savings bonds issued	243	233	263	469	505
Savings bonds repaid	533	461	332	360	329
Pensions, allowances and social welfare benefits					
Child benefits paid	488	707	1,016	1,101	1,101
Unemployment benefits paid	814	847	990	1,042	1,069
Old age pensions paid	888	983	1,083	1,140	1,195
Widows/orphans pensions paid	589	652	726	766	815
Other allowances	1,751	1,828	2,060	2,167	2,228
Other miscellaneous	1,091	1,275	1,679	2,316	2,969
	000s	000s	000s	000s	000s
Billpay volumes	12,232	13,730	17,533	21,238	23,329
TV licence sales	1,057	1,097	1,167	1,176	1,241

Source: An Post

