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Foreword

I welcome this second Progress Report on the CSO's *Statement of Strategy 2008-2010*. In June 2009, my predecessor Pat Carey TD, had the pleasure of launching a seminar in Dublin Castle to mark the 60th anniversary of the CSO.

However, 2009 was also a very challenging year, with increasing pressure on resources and the need to innovate and deliver services more efficiently. The Government's *Transforming Public Service* agenda is particularly relevant in this context and I am pleased to see the CSO is meeting these challenges head on.

The CSO's *Plan for Business and Organisational Development*, completed in May 2009, is a comprehensive response to the challenges facing the Office – of providing statistics to inform policy, developing the Irish Statistical System and reducing the burden on data providers. I am particularly pleased to see that the CSO is adopting a co-ordinated approach to reducing the statistical burden on business – and that it can measure and demonstrate progress in this respect.

The CSO was in the second wave of Departments and Offices to take part in the Organisational Review Programme, which is led by the Department of the Taoiseach. Four Departments and Offices took part in the programme in 2009 and I look forward to the publication of the report on this in 2010. The review will be of considerable assistance to the CSO in delivering its core statistical services; managing its financial, HR and IT resources to best effect; and co-ordinating the Irish Statistical System.

The National Statistics Board published its *Strategy for Statistics 2009-2014* in 2009. The strategy continues to emphasise the whole-system approach, in which the CSO continues to work closely with other Departments and

Agencies to meet statistical needs and to maximise the statistical potential of administrative records.

Official statistics are a vital part of the national information infrastructure and are a vital input to good decision-making. I am confident that the CSO, at 60 and beyond, will continue to provide the high quality information that Ireland needs on our economy, society and environment.

I would like to thank all of the staff in the CSO, in Cork, Dublin and throughout the country for the continued excellent service they provided in 2009.

A handwritten signature in black ink, reading "John Curran".

John Curran TD

Government Chief Whip and

Minister of State at the Department of the Taoiseach

Introduction by the Director General

This is the second progress report on the CSO's *Statement of Strategy 2008-2010*. Social and economic changes have been key drivers of the demand for statistics in recent years but change of a different kind was in the air in 2009. The difficult budget climate has heightened the need to "do more with less" and the CSO responded to this challenge in 2009 by preparing the *Plan for Business and Organisational Development*.

An important aspect of the plan is to ensure we have a fully coherent approach across the CSO in pursuing our high-level corporate objectives. The changes we are implementing under this plan will help us to provide a more effective long-term response to meeting the demands for statistical information, reducing the burden on respondents and continuing to support the development of the Irish Statistical System.

During 2009, the CSO took part in the Organisational Review Programme and I look forward to the imminent publication by the Department of the Taoiseach of the report on the CSO. I expect that the review will contain some challenging messages for us and I am confident that, by working together, we can constructively meet all of those challenges.

We are continuing to build increased co-operation across the Irish Statistical System. In 2009, the CSO signed memoranda of understanding with the Revenue Commissioners and with the Department of Agriculture, Fisheries and Food, in relation to enhanced statistical co-operation. These agreements will help us to reduce respondent burden and provide enhanced statistical analysis, by making greater statistical use of administrative data. They will also help us to produce statistics more efficiently.

The start of a new decade is an important landmark in the statistical calendar. In June 2010, we will conduct the ten-yearly Census of Agriculture and our agreement with the Department of Agriculture, Fisheries and Food heralds a new approach to collecting agricultural statistics. And preparations are well advanced for our largest statistical project – the Census of Population which will take place on 10th April 2011.

Another important landmark was the 60th anniversary of the foundation of the CSO in 1949. To celebrate the anniversary, we held a seminar in Dublin Castle – the original home of the CSO – on the Challenges of Official Statistics. This was one of three thematic seminars we organised in 2009. These events provide a valuable opportunity to showcase new statistical products and projects and to discuss future statistical developments with our users.

While today's information environment is more complex than in 1949, I'm sure that the founders of the CSO would still recognise the mission we try to fulfil today – the efficient and timely provision of high-quality information – as a cornerstone of democratic society. I would like to thank all the staff of the CSO for their continued commitment in a difficult year to this core mission.



A handwritten signature in black ink, which appears to read 'Gerard O'Hanlon'.

Gerard O'Hanlon
Director General

Overview of Progress in 2009

Chapter 1

Our Statement of Strategy 2008-2010 sets out the strategic direction of the CSO for three years and provides our management, staff and external stakeholders with a clear guide to our corporate goals and business objectives. This Annual Report for 2009 details progress at the mid-way point of the Strategy.

CSO Mandate

The CSO's legal mandate is set out in the Statistics Act, 1993:

The collection, compilation, extraction and dissemination for statistical purposes of information relating to economic, social and general activities and conditions in the State.

Our mission and high-level goals as set out in the Statement of Strategy 2008-2010 are:

Statistics for a Modern Ireland – The efficient and timely provision of high quality information for a changing society.

- Continuous improvement in the scope, quality and timeliness of our statistics
- Minimise the burden on survey respondents
- Increase the use of administrative data for statistical purposes
- Achieve greater efficiencies using best practices
- Raise public awareness and use of statistics.

The mandate, mission and goals of the CSO have remained constant over the course of this strategy. What has changed significantly, however, since 2008 is the budgetary situation. The CSO is continuing to meet, and in some cases exceed, the corporate goals and business objectives although we are operating within a more constrained budgetary climate.

Priority Action Areas – Achievements in 2009

The CSO identified eight priority areas of action to ensure that, at a high level, our work programme keeps pace with changing needs. Key achievements in 2009 under each of these areas are described below. Chapters two and three provide more specific details regarding the progress made on all of the key performance indicators identified in the Statement of Strategy.

Developing the Irish Statistical System

- The National Statistics Board issued its *Strategy for Statistics 2009-2014* in 2009. The Board's six-year strategy sets the long-term framework for developments in the CSO and the broader Irish Statistical System. The strategy for 2009 to 2014 continues to build on the whole-system approach established over the previous six years, with an emphasis on developing the capacity to make best use of administrative data and produce statistics to inform policy and fiscal decisions.
- The CSO is continuing to work actively with other Departments and Agencies to co-ordinate the effective use of statistical information. This work is focused on providing guidance on the design and contents of data/statistics strategies, assistance on professional statistical matters; and direct collaboration in statistical projects.
- During 2009, the CSO signed memoranda of understanding with the Revenue Commissioners and the Department of Agriculture, Fisheries and Food in relation to co-operation on statistical matters. The work being pursued under both agreements will contribute to the production of new statistical analysis, reduction in the burden on respondents and more efficient production of statistics.
- Eleven Government Departments/Agencies now have a statistical presence in the form of Statisticians or Senior Statisticians either on secondment from the CSO or recruited directly. Their network is helping to improve the co-ordination of the statistical system.

Meeting New Statistical Needs

- The CSO issued more than 350 releases and publications in 2009. Details are given in Appendix 1.
- The first economy-wide statistics from the Earnings, Hours and Employment Costs Survey (EHECS) were published in December 2009. This quarterly survey has replaced a number of sectoral surveys that have now been discontinued.
- During 2009, the CSO published an additional analysis of the 2007 National Employment Survey, using multivariate analysis techniques to compare earnings in the public and private sectors.
- A new quarterly Services Producer Price Index was published in 2009.
- A monthly survey of turnover in the services sector was also introduced in 2009 and the first results from this will be published in 2010.
- First results from a pilot survey of transport, carried out in autumn 2009, will be published in 2010.
- A methodology for estimating total vehicle-kilometres from existing survey and administrative sources was developed and results were presented at a seminar on transport statistics and published in the annual transport omnibus publication.
- A new series on Capital Stock of Fixed Assets has been completed and published ahead of schedule.
- The analysis of administrative data sources during 2009 led to the second report on foreign nationals in the labour force, published in December 2009, and a new analysis of Live Register flows, published in the first quarter of 2010.
- During 2009 the Quarterly National Household Survey (QNHS) was updated to a calendar quarter basis which brings labour market estimates into line with other indicators.
- During 2009 three publications were produced based on the Survey of Income and Living Conditions (SILC), significantly adding to the range of social statistics available to users.
- The CSO organised two major statistical seminars in 2009, one on transport statistics and the other, on the challenges facing official statistics (the latter was to mark the 60th anniversary of the foundation of the Office). The CSO is

continuing to organise regular seminars as a valuable forum for showcasing new statistical products and discussing statistical requirements and opportunities with the users of our statistics.

Managing the Response Burden

- The CSO is implementing a series of cross-cutting actions to reduce respondent burden and is measuring the impact of these measures in the annual *Report on Response Burden placed on Irish Businesses*. Response Burden to enterprises fell by 7% between 2007 and 2008.
- These reductions have been achieved by reviewing questionnaires to remove unnecessary or overlapping questions, reducing sample sizes and managing sample rotation, making greater use of administrative sources where possible, and providing ways for enterprises to file statistical returns electronically with the CSO.
- The memorandum of understanding between the CSO and the Revenue Commissioners has contributed to better statistical use of administrative data on businesses and to reducing the response burden.
- Similarly, the memorandum with the Department of Agriculture, Fisheries and Food provides a basis for using administrative registers as much as possible in the June 2010 Census of Agriculture and re-designing the regular agricultural surveys to involve more use of the available administrative data and less form-filling for respondents.
- During 2009, we continued to work with 39 payroll software companies to provide electronic options for responding to the quarterly EHECS survey and the uptake of this option has increased. We estimate that between 35 and 40% of returns are now filed using this facility.
- While the CSO has been able to make good progress on reducing burden, there are a number of whole-system issues which need to be addressed centrally, most notably the benefits which would be gained from the use across the public sector of a unique business identifier.

Information Technology

- During 2009, we reviewed progress to date in utilising the Data Management System (DMS) for survey collection and processing, which went live in September 2007. This review has helped to shape the IT Strategy for 2010 to 2012, which was completed in April 2010.
- The migration to SAS Business Intelligence (SAS BI) as the main software tool for statistical analysis continued on schedule during 2009. At the end of the year, about half the CSO's SAS users had migrated to the new analysis platform.
- The IT Strategy for 2010 to 2012 aims to consolidate the investment made in the DMS and SAS BI systems, while developing them to meet new business needs.

E-government

- CSO has implemented new procedures to exploit administrative data that allow for earlier identification of new and ceased enterprises for updating the register. These procedures also facilitate timelier updating of the economic stratification variables.

Skills and Training

- An internal e-training site was launched in 2009 to provide a wide range of courses and assist staff in increasing their skills and in their personal development.
- Our in-house statistical training programmes have been extended to include courses delivered by international experts in specialised topics (e.g. sampling, non-response management, multivariate analysis) in addition to courses given by CSO staff.

European Statistics Code of Practice

- The provision of documentation and quality indicators, in respect of CSO and non-CSO statistics, is an important step in implementing the European Statistics Code of Practice.
- The CSO continued to maintain and develop the www.statcentral.ie portal website for official statistics in 2009. The Office is now rolling out a programme of quality reports on the statistics published by other department and agencies, which will be published on the StatCentral site.

Efficient Work Practices

- The CSO undertook a comprehensive review of its structures and work organisation, at the start of 2009. The resulting *Plan for Business and Organisational Development* is designed to provide a coherent response to meeting our high-level goals in a more difficult resource climate. The main organisational changes arising from the plan were put in place in September 2009.

Macro Economic Statistics

This programme covers the economic areas- National Accounts, Balance of Payments (BOP), External Trade Statistics and associated satellite accounts on Health and the Environment. The KPIs are listed as identified in the *Statement of Strategy 2008-2010* and the *Annual Report 2008*, with a progress rating as per the progress chart below.

National Accounts KPIs

KPI Actions	Target Date	Progress
Publication of quarterly GDP release within 70 days of the end of the quarter, in March 2009	March 2009	Behind schedule
Compilation of quarterly non-financial sector accounts within 90 days of the end of the quarter, commencing in September 2008	September 2008	On schedule
Introduction of an output-based measure of current price GDP	2010	Ahead of schedule
Production of satellite Health Accounts by 2009	2009	Behind schedule
Estimates of the Capital Stock of Fixed Assets 2008	2010	Ahead of schedule

In the National Accounts area, the main objective has been to provide a further increase in the range of timely statistics to satisfy the needs of users, particularly those of the EU Commission.

- In 2009, the target of publishing quarterly GDP estimates within 70 days has not been possible due to quality concerns arising from the volatility of the series in the current economic climate.

- Estimates of quarterly non-financial accounts were provided to Eurostat for inclusion in European aggregates. The CSO expects to publish these in 2010.
- In relation to the introduction of an output-based measure of current price GDP, a series for the periods 2002 to 2006 was published ahead of schedule in June 2009.
- The CSO is working on the Health Account project in conjunction with the Department of Health and Children (DoHC) and the Health Service Executive (HSE). Results of a pilot survey undertaken by consultants are still under review.
- A new series on Capital Stock of Fixed Assets was completed and published ahead of schedule in December 2009.

Balance of Payments (BOP) KPIs

KPI Actions	Target Date	Progress
Meet the expanding range, quality and timeliness required for BOP-related statistics on an ongoing basis	Ongoing	On schedule
Extend the work in co-operation with the CBFSAI sufficiently by end-2010 to facilitate discontinuation of the existing CSO data collection for the majority of financial enterprises currently surveyed	2010	On schedule

The goal in this area continues to be to maintain the quality and timeliness of BOP-related statistics while meeting European Union (EU) and European Central Bank (ECB) requirements and expanding the range of detail available.

- Timeliness was maintained over the course of 2009 and an additional table was added to the International Investment Position release.
- In relation to co-operation with the Central Bank and Financial Services Authority of Ireland (CBFSAI), data is now being collected under a new data collection/compilation system for Financial Vehicle Corporations (FVCs).

External Trade KPIs

KPI Actions	Target Date	Progress
Publish detailed monthly trade statistics within twelve weeks	2010	On schedule
Ensure, in partnership with the VIMA office in the Revenue Commissioners, the compilation of high quality trade statistics regardless of any changes to collection regimes	Ongoing	On schedule

The goal in this area continues to be the publication of good quality timely external merchandise trade data.

- The regular monthly statistical release was published within the 12 week target throughout 2009
- The joint work between the CSO and the VIMA office of the Revenue Commissioners was very effectively supported by ongoing regular meetings throughout 2009.

Environment KPIs

KPI Actions	Target Date	Progress
Continued publication of existing Emissions to Air Accounts (widened in scope where data quality permits)	Ongoing	On schedule
Publication of first set of Material Flow Accounts by end 2008	2008	On schedule
Full participation in all relevant processes relating to the national Sustainable Development Strategy indicators	Ongoing	On schedule

Environment and social concerns continue to move to the core of decision making. The CSO made the following progress in 2009:

- Greenhouse Gas and Acid Rain Precursor Accounts for Ireland 1999 – 2007 were published in July 2009.
- Economy-wide Material Flow Accounts were prepared in 2008 and, following consultation with external experts, the report was published online on the CSO website in May 2009.
- The CSO Environment Section has commenced the compilation of a set of Environmental Indicators for Ireland, for publication in 2010. This work is on schedule.
- In addition, in collaboration with the Environmental Protection Agency (EPA), work has commenced aimed at improving the quality and timeliness of National Waste Statistics.

Demographic and Social Statistics

This programme includes the Census of Population (COP) and three major household surveys: the continuous Quarterly National Household Survey (QNHS), the Annual EU survey on Income and Living Conditions (EU-SILC) and the five yearly Household Budget Survey (HBS).

Census KPIs

KPI Actions	Target Date	Progress
Completion of assessment of changes to the field methodology by mid-2009 and development of system to implement changes by mid-2010	2010	On schedule
Recommendations to Government on the content of the next Census questionnaire before the end of 2009, taking into account the views of users and the feasibility of any proposed changes	2009	On schedule
Development of enhanced GIS for application in the next census before the end of 2010	2010	On schedule

The five-yearly Census of Population is fundamental to policy formation and planning at national, regional and local level. In the absence of a population registration system the census is invaluable in providing information at small area level and in reporting on minority groups. The results are particularly relevant in a period of major demographic change.

Work on planning the 2011 census is well advanced. The CSO conducted a public consultation exercise in 2008 on the contents of the census and established a Census Advisory Group which is assisting the CSO in each major step of the preparations. The following key milestones were achieved in 2009.

- The census pilot test was carried out in April 2009. The sample covered approximately 11,400 addresses located in 32 Enumeration Areas (EAs) in eight counties. A report on the findings was presented to the Census Advisory group, which recommended the questionnaire content for 2011. The Government approved the content of the 2011 Census Form in December 2009 and designated Sunday 10th April 2011 as Census Day.
- Following a thorough assessment in the pilot test, the fieldwork for the 2011 census will utilise the national address database – the GeoDirectory – which will enable census outputs to be produced in a more flexible manner than heretofore.
- A Geographic Information System (GIS) has been implemented and will be used to produce Enumerator Maps, code Geography and produce mapping outputs for Census 2011.

Household Surveys KPIs (QNHS, HBS, EU-SILC)

KPI Actions	Target Date	Progress
Ongoing development and consolidation of the QNHS and EU-SILC surveys to meet the needs of users	2009	On schedule
Publication in the first half of 2009 of statistics based on longitudinal analyses of the EU-SILC surveys undertaken since 2004	2009	Under further review
Introduction of a new system of household surveys, subject to funding agreement, in 2009	2009	Behind schedule/ paused

The Quarterly National Household Survey (QNHS) is a reputable source of extensive and timely data on the labour force and the annual EU-SILC is the definitive source of information on income and living conditions.

- During 2009 the QNHS was updated to a calendar quarter basis which brings labour market estimates into line with other indicators.
- The SILC results for 2008 were published in November 2009 and incorporated a significantly expanded analysis to meet user needs as identified through consultation during the year.
- During 2009 three SILC based publications were produced significantly adding to the range of social statistics available to users.
- The issue of longitudinal analysis was pursued but difficulties with the robustness of the data for this purpose required that publication be delayed until further research is undertaken.
- The issue of an updated system of household surveys remains on the agenda but due to resource issues could not be progressed significantly during 2009. Significant progress is unlikely before 2011.
- Data collection for the HBS Project started in August 2009. This is the first time the HBS has been conducted using Computer Assisted Personal Interviewing (CAPI) consistent with other household surveys.

Population, Migration and Vital Statistics KPIs

KPI Actions	Target Date	Progress
Continued exploitation of all available sources to provide high quality information on population change and migration	Ongoing	On schedule
Initiation of a special project in 2008 to match mortality and Census data	2008	On schedule
Publication of updated Life Tables and population and labour force projections during the course of 2008	2008	On schedule

Producing high quality annual data on Ireland's changing population is a continuing priority for the CSO.

In 2009 the CSO:

- Continued to exploit all available means of enhancing the annual population and migration estimates. This included amending some existing QNHS questions and introducing new questions during 2009 on emigration. The results of these will be analysed during 2010 to input to the population estimates.
- The mortality file for the twelve months after the 2006 census has been matched with the census file, with an 83 per cent match rate. A statistical release based on the matched file is planned for 2010.
- National population and labour force projections were published in April 2008 and regional population projections in December 2008. Updated Life Tables were published in January 2009.

Earnings and Employment KPIs

KPI Actions	Target Date	Progress
The systematic extension of the EHECS survey to cover all relevant sectors of the economy from the 1st quarter of 2008	2008	Behind schedule
Further development and refinement of the NES to provide a firm basis analysing the structure and quality of employment in Ireland	Ongoing	On schedule
Further development of payroll systems to meet statistical requirements and facilitate online response to earnings surveys	Ongoing	On schedule

Along with the QNHS there is a range of detailed employment related data in the Earnings, Hours and Employment Costs Survey (EHECS) and National Employment Survey (NES) business surveys.

- The first published results of the EHECS survey covering all sectors Q2 2009 were issued in December 2009.
- Development and refining of the NES continued throughout 2009.
- The requirements for EHECS have been incorporated in all the major packages of payroll provider reducing the burden EHECS and NES surveys place on businesses.

Crime Statistics KPIs

KPI Actions	Target Date	Progress
The introduction of a new classification system for the recording of reported crime with the release of the annual figures for 2006 in early 2008	2008	On schedule
The phased introduction of a new more comprehensive system of crime and victimisation surveys from 2009 onwards (in conjunction with the overall plan for developing household surveys)	2009	Behind schedule
The development and publication of integrated statistics on the wider criminal justice system over the course of this strategy	Ongoing	Behind schedule

The CSO has had the responsibility for preparing and publishing quarterly and annual statistics on recorded crime since 2006. In 2009:

- The classification system was introduced in 2008 and is in operation since.
- The introduction of a new more comprehensive standalone crime and victimization survey was deferred due to resource constraints. In the interim a crime module was developed for inclusion in the QNHS in Q1 2010.

- Progress has been slow in relation to the development and publication of integrated statistics on the wider criminal justice system. Discussions with all the relevant parties continue.

Social Statistics Integration KPIs

KPI Actions	Target Date	Progress
Measurable progress in the co-ordinated implementation of data strategies	Ongoing	On schedule
Continued development of the programme of thematic reports	Ongoing	On schedule
The identification and implementation of relevant statistical projects to link data from different sources	Ongoing	On schedule
Publication of results from the National Disability Survey in the first half of 2008	2008	Completed/behind schedule

The work with other Government Departments to release the statistical potential of administrative records has continued to be a focus in 2009:

- As part of the programme of thematic reports a new report on Children and Young People in Ireland 2008 was published in 2009.
- Responsibility for progressing the identification and implementation of relevant statistical projects to link data from different sources, has been integrated into the ongoing work of a number of CSO divisions including the newly created Administrative Data division.
- The first report of the National Disability Survey was published in October 2008. A second volume covering the remainder of the questionnaire was prepared in 2009 and was published in January 2010.

Business Statistics KPIs

KPI Actions	Target Date	Progress
Establish a Response Burden Barometer, published on the CSO website, demonstrating the burden imposed on business by CSO surveys	2010	On schedule
Launch revised economic activity classification NACE Rev.2 across all relevant business surveys for reference year 2008 and back-cast data sufficient for time-series analysis	2010	On schedule
Dissemination of enterprise demography statistics during 2008 and participation in the EuroGroups Register project from 2008 onwards	2008	On schedule
Expand coverage of annual construction and manufacturing business surveys to include all enterprise size classes, down to and including sole traders	Ongoing	On schedule
Introduce or improve a number of short-term series, including Production in Construction, Services Turnover Index, Capital Assets in Services, Stocks in Services, Inbound Tourism and Overseas Travel	Ongoing	On schedule
Minimise burden to business (including farms), through increased use of administrative data, increased use of Small Business Forms, more efficient sampling, re-use of data collected elsewhere in CSO and other technology solutions	Ongoing	On schedule
Compile more user-friendly statistical reports, such as a new transport statistics omnibus and other reports on Outbound Tourism from Ireland, Family Businesses and Retailing in Ireland	Ongoing	On schedule
Develop a set of rural development/sustainability indicators using existing data within the CSO and administrative data in the wider public sector	Ongoing	No progress to date
Conduct a Census of Agriculture in 2010 and re-design the annual June and December agricultural surveys to optimise the statistical use of data from DAFF registers	2010	On schedule
Compile a number of new price indices including new house purchase price and house building cost indices and producer price indices for business services	2010	On schedule

Business statistics comprises agriculture, manufacturing, construction, services, transport, tourism, enterprise, demography, and price statistics. Throughout 2009 there continued to be significant demand for data from the EU Commission, the ECB, the public sector, the education and research sectors and the business community.

Between 2007 and 2008 burden imposed on enterprises by statistical forms fell by 7%. Burden reduction is an ongoing process, and between 2008 and 2009 the following steps were taken with the aim of further minimising and managing the burden on respondents:

- The CSO is measuring response burden and publishing the results in the annual *Report on Response Burden placed on Irish Businesses*. This will be supplemented in 2010 by measures of burden based on the Standard Cost Model.
- By using administrative registers as much as possible in preparing for the June 2010 Census of Agriculture, fewer questions on cattle, cereals and farm location will need to be answered by farmers. This will also lead to less

form-filling for respondents in the regular June and December agricultural surveys.

- Shortened questionnaires were introduced for small firms in the Annual Services Inquiry in early 2009.
- Reduced detail was collected in the quarterly Stocks and Assets Inquiries in 2009.
- More efficient sampling of service sector enterprises was undertaken in 2009.
- An internal group has developed plans, during 2009, on greater use of administrative data to supplement the annual structural business surveys – i.e. the Census of Industrial Production, Annual Services Inquiry and Census of Building and Construction. The group's recommendations will be implemented from 2010.
- The survey form for the Quarterly Survey of Construction is being reviewed and a new form with fewer questions is expected to be sent to enterprises in April 2010.

In business statistics, the following new or extended reports and analyses were made available in 2009:

- The new quarterly Services Prices Producer Index was published in 2009.
- Annual yearbooks on Transport and Tourism Statistics, with more detailed analysis, were published.
- Improvements to the Capital Assets in Services and Stocks in Services Inquiries were completed in 2009.

In addition the following progress was made on statistical activities in 2009:

- Short term statistics classified by the updated activity classification (NACE Rev 2) were produced on schedule across all of relevant business surveys in 2009 (with the exception of WPI). The annual structural surveys are on schedule to adopt NACE Rev.2 in 2010.
- Planning is ongoing in relation to the Census of Agriculture in 2010.
- An improved new monthly Household Travel Survey was commenced, to replace the quarterly survey.

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- Considerable progress has been made on developing new structural data on the financial and insurance sectors. These data will be published in 2010.
 - Work on the development of a House Price Index is currently underway.
 - Coverage on the Annual Construction statistics has been expanded to all enterprise size classes. A sample of firms with 3 to 19 employees is being surveyed and administrative data are being used to estimate results for the smallest businesses.
 - The rebased Monthly Industrial Production (Base 2005=100) was published in July 2009.
 - The methodology of the Quarterly Stocks inquiry to Industry has been improved.
 - A new National Travel Survey was piloted in Q4 2009 and first experimental results will be published in 2010.

No progress has been made in relation to the development of a set of rural development/sustainability indicators using existing data within the CSO and administrative data in the wider public sector. Priorities have changed and there is no legal requirement or significant user requirement for these now.

The Wholesale Price Index will be rebased (Year 2005=100) and published in May 2010. This will also incorporate the introduction of Nace Rev 2.

Our Organisational Support Programmes

Chapter 3

Irish Statistical System KPIs

KPI Actions	Target Date	Progress
Publication of aggregate statistical data on the basis of data matching exercises	Ongoing	Behind schedule
Supporting all Government Departments in the implementation of their Data Statistics Strategies	Ongoing	On schedule
Launch of the StatCentral portal for official statistics in February 2008	2008	Ahead of schedule
Extension of StatCentral to cover the full range of Irish official statistics before the end of 2009	2009	On schedule
Advocating for the development of a unique business identifier and system-wide business register, with a view to its implementation. The achievement of this KPI will depend on the co-operation of those Departments/Agencies holding business data	Ongoing	Behind schedule
Production of thematic releases on a variety of topics from statistical and administrative data holdings	Ongoing	On schedule

- During 2009 the CSO published two statistical releases on the basis of data matching exercises.
- Foreign Nationals: Personal Public Service Number (PPSN) Allocations, Employment and Social Welfare activity, which is now being produced annually. The 2008 data was published in December 2009 and was considerably enhanced vis-a-vis previous years.
- Analysis of Live Register Flows which was published for the first time in February 2010.
- Other data matching exercises have been undertaken (see the Register of Data Matching Activities on the CSO website) but did not result in the publication of statistical releases.

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- Support has been provided on request and the CSO continues to support other Government Departments in the implementation of their Data and Statistics Strategies in 2009.
 - The StatCentral website was released live on the web in March 2008 and the official launch was in December 2008.
 - Almost all statistics in scope as part of the extension of StatCentral, were covered by the end of 2009 however by definition there will be a “new” official statistical series launched on an ongoing basis and therefore this task will be ongoing in nature also.
 - From an advocacy perspective the CSO has been working hard to develop a shared understanding around the concept of a Unique Business Identifier. A significant development during 2009 has been the development of a common business identifier between the CSO and the Revenue Commissioners which facilitates the provision of data by the Revenue Commissioners to the CSO. This is a particularly important development in the context of our burden management strategy.
 - A cross-departmental group, chaired by the Department of Enterprise, Trade and Employment, was established in 2007 to examine the feasibility of introducing a unique identifier and an associated central business register.
 - During 2009 three multi-theme reports were produced by the CSO.
 - Measuring Ireland’s Progress, the most recent report, for reference year 2008, was published in August 2009; and
 - Women and Men in Ireland, the most recent report, for reference year 2008, was published in April 2009.
 - A new report, Children and Young People in Ireland, was published in June 2009.

Other multi-theme reports are produced from time to time including:

- Aging in Ireland
- Equality in Ireland
- Regional Quality of Life in Ireland
- Transport Omnibus

Managing Response Burden KPIs

KPI Actions	Target Date	Progress
Exploiting existing data holdings, administrative and statistical, to meet statistical requirements	Ongoing	On schedule
Usage of structural business statistics to meet sub-annual (short-term statistics) statistical requirements	Ongoing	On schedule
Implementation of e-Government initiatives to provide business with a user-friendly mechanism for the provision of statistical data	Ongoing	On schedule

The CSO remains committed to the management of response burden.

- The CSO are developing methodologies to replace/supplement the surveying of businesses with the usage of Revenue data in regression models. The work is well advanced and will address the burden issue for small and medium size enterprises in particular.
- Developments in our Business Register area, in particular alignment with Revenue data sources, have led to a significant reduction in the number of businesses surveyed in 2009.
- During 2009 the CSO established a new Division, the Administrative Data Centre (ADC) to provide an internal focus and coherence to our activities in exploiting existing data sources.
- The level of information collected in quarterly business surveys on investment in capital assets has reduced from Q1 2009. This reduction in the level of detail collected has resulted from the application of the most recent detailed estimates from the structural business surveys to the reduced quarterly information collected.
- On the eGovernment side the CSO is continuing to expand the number of survey areas using our e-Forms solution.
- The CSO have also built statistical modules into the payroll software applications of a large number of providers to meet the requirements for our earnings and labour costs statistics.
- In addition the CSO continues to investigate the potential of XBRL for the meeting of statistical requirements by businesses. However, it should be noted that this is a longer term strategy.

Development of CSO Business Register KPIs

KPI Actions	Target Date	Progress
Continued improvement of the quality of the information held on the register	Ongoing	Ahead of schedule
Broaden the scope/coverage of the CSO Central Business Register to meet EU and national requirements	Ongoing	On schedule
Dissemination of statistics on business demography during 2008	2008	Ahead of schedule

Work on further alignment of CSO Business register to administrative sources continued in 2009.

- The CSO has implemented new procedures to exploit administrative data that allow for earlier identification of new and ceased enterprises for updating the business register. These procedures also facilitate timelier updating of the economic stratification variables. The key driver is the requirement to publish Business Demography statistics from Central Business Register.
- We are meeting requirements with respect to EU legislation. Exploitation of administrative sources has allowed increased and higher quality coverage on the Business Register, including Enterprise groups and enterprises with little or no employment (self-employment). The key enabler is the enhanced relationship between CSO and Companies Registration Office (CRO) and CSO and the Revenue Commissioners.
- Business Demography Statistics were published via the CSO Main Data Dissemination Service in June 2009- classified to the NACE Rev1 economic activity classification with reference year 2007. We will move to more detailed disaggregation with NACE Rev2 and reference year 2008 in 2010.

Dissemination of Data

KPI Actions	Target Date	Progress
Introduction of electronic release on a phased basis from 2009	2009	Behind schedule
Dissemination of all CSO statistics via Database Direct	Ongoing	On schedule
Continued development and expansion of the online statistical data hosting service for public sector organisations	Ongoing	On schedule

Work continued in 2009 on improving the dissemination of data from the CSO.

- Technical challenges coupled with restrictions on IT expenditure has meant that progress on the introduction of electronic releases has been delayed.
- Approximately 90% of all regular statistics published on paper are available on Database Direct and in many cases in a more disaggregated form.
- The CSO has continued to support existing organisations and promote the expansion of the online statistical data hosting service for public sector organisations.

Quality Assurance

KPI Actions	Target Date	Progress
Develop and implement Office wide methodologies for a range of statistical processes	Ongoing	Behind schedule
Provide statistical workshops and training on statistical methods to staff	Ongoing	On schedule
Implement a formal policy for quality reporting	Ongoing	On schedule
Carry out regular reviews of the processes/outputs of all areas of the Office	Ongoing	On schedule

The CSO has continued to recognise that data quality is of critical importance in maintaining public confidence in official statistics, Key developments in 2009 included:

- Office Standards and Guidelines were supplemented by more detailed notes, for example in the area of checklists for Office disseminations and end-user computing.
- International experts have provided training in the areas of sampling, non-response management and regression analysis. This has been supplemented by in-house courses.
- In relation to the implementation of a formal policy for quality reporting, an office policy was finalised and is being used by business areas. Large numbers of these reports are publically available on the CSO website.

- Ongoing statistical and non-statistical reviews are being carried out in relation to processes and outputs of all areas of the Office.
- The development of Office wide methodologies for statistical processes is an ongoing activity for the organisation. Given the limit on resources the strategy is to learn from other statistical organisations internationally.

IT and Corporate Services

Information Technology KPIs

KPI Actions	Target Date	Progress
Implement the new Data Management System (DMS) as the CSO's core system for statistical data processing from 2008 onwards	2008	Behind schedule
Upgrade our statistical analysis software, from 2008 to 2010, to incorporate business intelligence capability	2010	On schedule
Develop an IT strategy and implementation plan to meet the CSO's strategic requirements for the period 2008 to 2012	2008	Behind schedule
Deliver IT services to support our new statistical output and innovation work programmes	Ongoing	On schedule
Implement ITIL-based governance and service delivery processes, to support high-quality IT services	Ongoing	On schedule
Monitor and report on the delivery of our IT services, using appropriate metrics	Ongoing	On schedule

- While migration to the DMS was slower than anticipated, it is now being used by 30 surveys, with between six and ten additional surveys planned for 2010. During 2009, the CSO ended the external support contract for maintenance of the DMS and the system is now fully supported in-house by CSO.
- The SAS Business Intelligence (SAS BI) platform was successfully deployed in 2009 and about half the users of this software for data analysis had migrated to the new platform by the end of 2009. Migration will be completed in 2010.
- The CSO's IT Strategy for 2010 to 2012 was completed in April 2010. The strategy aims to consolidate our applications architecture, of which the DMS and SAS BI form a core part.
- Our output and innovation requirements were further elaborated in the 2009 Plan for Business and Organisational Development. The new IT strategy is closely aligned with those business requirements.

- We are continuing to extend the service delivery model based on ITIL, as part of the overall approach to improve governance and decision making in relation to IT.
- The IT strategy will also establish metrics, to monitor more effectively the delivery of an IT service.

Human Resources KPIs

KPI Actions	Target Date	Progress
Prepare an updated HR strategy to support the strategic needs of the CSO and the Irish Statistical System by end-2008	2008	Behind schedule
Update and implement HR policies in line with our overall strategy	Ongoing	On schedule
Deliver training programmes to meet the IT, statistical and managerial skills needed by the CSO	Ongoing	On schedule
Continue to utilise PMDS as a core support for managing performance and personal development	Ongoing	On schedule
Complete the move towards fully competitive merit-based promotion	2010	On schedule
Identify skills needs requiring direct recruitment and implement relevant recruitment competitions	Ongoing	On schedule
Implement the modernisation provisions of Towards 2016 and other relevant agreements	Ongoing	On schedule
Implement new and innovative work practices, in line with our high-level goals and corporate priorities	Ongoing	On schedule
Extend the partnership agenda to consideration of important strategic and operational issues	Ongoing	On schedule

- An updated HR strategy will be prepared in 2010. The study will reflect business priorities identified in the CSO's Plan for Business and Organisational Development and in the Organisational Review Programme external review of the CSO.
- In 2009 we continued to deliver training geared towards the needs of the CSO, with an emphasis on extending the range of statistical training.
- We are continuing to use PMDS to define individual roles, monitor performance and guide personal development of staff. Improved compliance with PMDS systems and deadlines is a priority for 2010.
- The vast majority of promotion posts in the CSO are filled on merit and reflect the skills and competencies needed for the job.
- We will continue to implement best practice for recruitment and promotions, in line with the Commission for Public Service Appointments (PSA) Code of Practice.

- During 2009, the Office identified the need to recruit IT skills from the marketplace and a competition for this is being organised in 2010. The methodology for statistician recruitment will also be reviewed in 2010.
- The Partnership Committee held six meetings in 2009 and contributed to the discussion of corporate and strategic issues.

Administration and Finance KPIs

KPI Actions	Target Date	Progress
Maintain and refurbish CSO buildings and other infrastructure on a cyclical basis, to meet our business, customer and accessibility requirements	Ongoing	On schedule
Implement the Office Safety Statements on an ongoing basis and support the needs of Safety Representatives and the members of the Health Safety and Welfare Committee	Ongoing	On schedule
Implement energy efficiency improvements in our buildings, in consultation with OPW	Ongoing	On schedule
Continue to provide management information and extend the scope and desktop availability of our management and performance indicators	Ongoing	On schedule
Incorporate accrual accounting information into our management reports	2010	On schedule

At our three office locations in Cork, Swords and Rathmines we continued to aim to provide a high quality and safe working environment.

The CSO has worked closely with OPW during 2009 in identifying and implementing energy-saving improvements in our three main building locations.

- During 2010, we will produce pilot accrual accounting information and evaluate its use as part of our management reporting systems.

Customer Service KPIs

KPI Actions	Target Date	Progress
Monitor and report on the implementation of our Customer Service Action Plan	Ongoing	On schedule
Implement the CSO's Official Languages Scheme 2007-2010	2010	On schedule
Implement the Code of Practice on Accessibility of Public Services and Information provided by Public Bodies and continue to improve the physical environment for customers and staff	Ongoing	On schedule
Update the CSO's Freedom of Information reference book (Guide to CSO Functions, Records, Rules and Practices) in 2008	2008	Behind schedule
Monitor the timeliness of our statistical releases and publications, in the CSO Timeliness Monitor	Ongoing	Ahead of schedule

- The CSO's Freedom of Information reference book was delayed in 2009 due to the pressure of other work. It has been prioritised in the 2010 Divisional Action Plan and in the Local Business Plan with the aim of publishing it in 2010.

Appendices

Appendix 1

Timeliness Monitor

General Statistical and Thematic Reports

Current Timeliness					
Publication	Frequency	Edition	Published Within	International Standard	Target for 2010
Month of publication					
Periodicals					
Statistical Yearbook	Year	2009	Nov 2009	n/r	Nov
Ireland North and South	Occasional	2008	July 2008	n/r	n/r
Thematic Reports					
Information Society Statistics	Year	2009	Dec 2009	n/r	Dec
Small Business in Ireland	Year	2008	May 2008	n/r	Mar
Construction and Housing in Ireland	Biennial	2006	Nov 2008	n/r	July
Transport Statistics	Year	2008	Nov 2009	n/r	Dec
Family Business	Occasional	2005	Feb 2008	n/r	n/r
Measuring Ireland's Progress	Year	2008	Aug 2009	n/r	Apr
Women and Men in Ireland	Year	2009	Apr 2009	n/r	Dec
Equality in Ireland	Five-yearly	2007	Nov 2007	n/r	n/r
Ageing in Ireland	Five-yearly	2007	Aug 2007	n/r	n/r
Regional Quality of Life	Five-yearly	2008	Jun 2008	n/r	n/r
National Disability Survey					
First Results	Occasional	2006	Oct 2008	n/r	n/r
Volume 2	Occasional	2006	Jan 2010	n/r	n/r

Economic Statistics

Current Timeliness					
Publication	Frequency	Edition	Published Within	International Standard	Target for 2010
Days unless otherwise stated					
Economic Statistics					
Balance of Payments	Quarter	Q3 2009	78	90	90
International Investment Position	Year	2008	43 weeks	39 weeks	39 weeks
External Debt	Quarter	Q3 2009	98	90	90
Resident Holdings of Foreign					
Portfolio Securities	Year	31 Dec 2008	43 weeks	39 weeks	39 weeks
Foreign Direct Investment	Year	2008	47 weeks	91 weeks	52 weeks
Service Exports and Imports	Year	2008	49 weeks	39 weeks	39 weeks
Annual National Accounts					
Summary Results	Year	2007	26 weeks	n/r	26 weeks
Publication	Year	2008	26 weeks	39 weeks	34 weeks
Quarterly National Accounts	Quarter	Q3 2009	78	70	70
Institutional Sector Accounts					
Financial	Year	2008	24 weeks	39 weeks	26 weeks
Non-Financial	Year	2008	45 weeks	39 weeks	39 weeks
County Income & Regional GDP	Year	2007	105 weeks	104 weeks	104 weeks
Supply and Use Tables	Year	2006	166 weeks	156 weeks	156 weeks
External Trade					
Detailed release	Month	Nov 2009	86	70	80
Environmental Statistics					
Environmental Accounts (Emissions to Air)	Year	2005	73 weeks	n/r	65 weeks

Social and Demographic Statistics

Current Timeliness					
Publication	Frequency	Edition	Published Within	International Standard	Target for 2010
Days unless otherwise stated					
Labour Market					
Live Register					
Live Register	Month	Feb 2010	3	7	7
Age by Duration	Half Year	Apr 2009	14	n/r	28
Industrial Disputes Analysis	Quarter	Q4 2009	61	91	56
QNHS	Quarter	Q3 2009	77	90	70
EU-SILC	Year	2008	46 weeks	40 weeks	47 weeks
Household Budget Survey (HBS)	Five-yearly	2004/05	78 weeks	n/r	n/r
Vital Statistics					
Release	Quarter	Q2 2009	30 weeks	n/r	17 weeks
Yearly Summary (Registration Data)	Year	2008	35 weeks	52 weeks	17 weeks
Publication	Year	2005	129 weeks	78 weeks	95 weeks
Irish Babies' Names	Year	2008	35 weeks	n/r	17 weeks
Marriages	Year	2006	130 weeks	n/r	28 weeks
Earnings & Employment Costs					
Public Sector					
Employment	Quarter	Q3 2009	11 weeks	n/r	-
Earnings	Quarter	Q3 2009	11 weeks	n/r	-
Distribution & Services Earnings	Quarter	Q4 2008	156	n/r	-
National Employment Survey	Year	2007	80 weeks	78 weeks	52 weeks
Earnings & Labour Costs					
Preliminary	Quarter	Q2 2009	143	90	90
Final	Quarter	Q2 2009	25 weeks	26 weeks	26 weeks
Crime and Criminal Justice					
Crime Incidence	Quarter	Q4 2009	28	n/r	28
Garda Recorded Crime Statistics	Year	2008	60 weeks	n/r	52 weeks

Business Statistics

Current Timeliness					
Publication	Frequency	Edition	Published Within	International Standard	Target for 2010
Days unless otherwise stated					
Industry					
Production & Turnover	Month	Jan 2010	39	45	41
Industrial Stocks	Quarter	Q3 2009	28 weeks	n/r	15 weeks
Capital Assets in Industry	Quarter	Q3 2009	28 weeks	n/r	15 weeks
CIP Early estimate	Year	2008	48 weeks	43 weeks	43 weeks
CIP publication	Year	2006	101 weeks	78 weeks	73 weeks
Prodcom	Year	2008	36 weeks	26 weeks	26 weeks
Building					
Employment	Month	Nov 2008	82	60	42
Earnings	Quarter	Q3 2008	163	90	84
Planning Permissions	Quarter	Q3 2009	76	90	90
Census	Year	2006	82 weeks	78 weeks	78 weeks
Production in Building and Construction Index					
First Estimates	Quarter	Q4 2009	79	60	60
Final	Quarter	Q2 2009	24 weeks	17 weeks	17 weeks
Services					
Retail Sales Index					
Provisional	Month	Dec 2009	40	n/r	40
Final	Month	Dec 2009	62	90	71
Annual Services Inquiry	Year	2007	95 weeks	78 weeks	78 weeks
Overseas Travel	Month	Dec 2009	54	n/r	49
Tourism & Travel	Quarter	Q3 2009	82	90	70
Tourism & Travel	Year	2008	121	182	84
Household Travel Survey	Quarter	Q1 2009	107	n/r	84
Road Freight Inquiry	Year	2008	39 weeks	21 weeks	32 weeks
Statistics of Port Traffic	Year	2008	26 weeks	34 weeks	26 weeks
Vehicle Licensing					
Final	Month	Feb 2010	8	n/r	31
Annual	Year	2008	30	n/r	35
Prices					
CPI	Month	Feb 2010	11	17-19	8-16
CPI - Average Price Analysis	Half Year	May 2008	19	n/r	30
WPI	Month	Jan 2010	25	45	25

Census of Population

Current Timeliness					
Publication	Frequency	Edition	Published Within	International Standard	Target for 2010
Days unless otherwise stated					
Population/Migration Estimates (April)	Year	2009	145	n/r	70

Agricultural Statistics

Current Timeliness					
Publication	Frequency	Edition	Published Within	International Standard	Target for 2010
Days unless otherwise stated					
Agriculture					
Prices					
Inputs/Outputs	Month	Dec 2009	54	49	49
Preliminary Estimates	Year	2009	57	28	35
Fishery	Year	2004	117 weeks	n/r	80 weeks
Land Sales	Quarter	Q1 2005	21 weeks	n/r	21 weeks
Output, Input, Income					
Advance Estimates	Year	2009	-24	-28	-21
Preliminary Estimates	Year	2009	57	28	35
Final Estimates	Year	2008	25 weeks	39 weeks	26 weeks
Regional Accounts	Year	2007	39 weeks	n/r	45 weeks
June Crops and Livestock Survey					
Provisional	Annual	2009	20 weeks	15 weeks	15 weeks
Final	Annual	2008	43 weeks	20 weeks	20 weeks
Labour	Annual	2001 & 2002	48 weeks	34 weeks	48 weeks
Crop Production	Year	2008	21 weeks	39 weeks	29 weeks
December Survey	Annual	2008	10 weeks	24 weeks	24 weeks
Size of Herd	Biennial	2003 & 2005	106 weeks	n/r	65 weeks
June Pig Survey	Annual	2008	22	105	56
Milk Statistics	Month	Jan 2010	26	45	31
Earnings Survey	Triennial	2001	31 weeks	n/r	30 weeks
Slaughterings	Month	Jan 2010	25	60	30
Supply Balances					
Meat	Annual	2007	53 weeks	n/r	29 weeks
Milk	Annual	2008	27 weeks	n/r	30 weeks
Cereals	Annual	2007-2008	25 weeks	n/r	43 weeks

Appendix 2

Financial Information

CENTRAL STATISTICS OFFICE

- I.** Estimate of the amount required in the year ending 31 December 2010 for the salaries and expenses of the Central Statistics Office.

**Fifty-seven million, eight hundred and thirty-two thousand euro
(€57,832,000)**

- II.** Subheads under which this Vote will be accounted for by the Central Statistics Office.

	2009 Provisional Outturn			2010 Estimate			Change 2010 over 2009
	Current	Capital	Total	Current	Capital	Total	
Administration*	€000	€000	€000	€000	€000	€000	%
A.1 SALARIES, WAGES AND ALLOWANCES	38,540	-	38,540	37,964	-	37,964	-1%
A.2 TRAVEL AND SUBSISTENCE	1,135	-	1,135	1,238	-	1,238	9%
A.3 - INCIDENTAL EXPENSES	1,572	-	1,572	2,080	-	2,080	32%
A.4 - POSTAL AND TELECOMMUNICATIONS SERVICES	1,225	-	1,225	1,841	-	1,841	50%
A.5 - OFFICE MACHINERY AND OTHER OFFICE SUPPLIES AND RELATED SERVICES	4,701	-	4,701	10,513	-	10,513	124%
A.6 - OFFICE PREMISES EXPENSES	1,602	-	1,602	1,788	-	1,788	12%
A.7 - CONSULTANCY SERVICES	108	-	108	89	-	89	-18%
A.8 - COLLECTION OF STATISTICS	1,592	-	1,592	4,514	-	4,514	184%
A.9 - VALUE FOR MONEY AND POLICY REVIEWS	6	-	6	54	-	54	-
Gross Total:-	50,481	-	50,481	60,081	-	60,081	19%
Deduct :-							
A.10 - APPROPRIATIONS-IN-AID	1,909	-	1,909	2,249	-	2,249	18%
Net Total	48,572	-	48,572	57,832	-	57,832	19%

Net Increase (€000) 9,260

Exchequer pay included in above net total

36,960	36,309	-2%
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Associated Public Service employees

793	802	1%
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The total expenditure in connection with this service is estimated as follows :-

Gross provisional outturn and estimate above
Estimated amounts included in the following Votes
in connection with this service:-

Vote

7 Superannuation and Retired Allowances
9 Office of the Revenue Commissioners
10 Office of Public Works

Total Expenditure:-

The receipts in connection with this Service are estimated as follows:-

Appropriations-in-aid above

Notional rents on State owned properties

2009 Provisional Outturn			2010 Estimate		
Current	Capital	Total	Current	Capital	Total
€000	€000	€000	€000	€000	€000
50,481	-	50,481	60,081	-	60,081
3,596	-	3,596	4,195	-	4,195
2,868	-	2,868	2,639	-	2,639
1,441	102	1,543	1,236	53	1,289
58,386	102	58,488	68,151	53	68,204
1,909	-	1,909	2,249	-	2,249
2,194	-	2,194	1,990	-	1,990

**Includes carry forward of savings of €1,768,000 from 2009 under the terms of the Administrative Budget Agreement*

Details of certain subheads

ADMINISTRATION

A.1 SALARIES, WAGES AND ALLOWANCES			2009 Provisional Outturn			2010 Estimate		
Numbers			Current	Capital	Total	Current	Capital	Total
2009	2010		€000	€000	€000	€000	€000	€000
793	802	General Staff	36,151	-	36,151	35,451	-	35,451
		Overtime	175	-	175	205	-	205
		Social Welfare – Employer's contributions	2,214	-	2,214	2,308	-	2,308
793	802	Total:-	38,540	-	38,540	37,964	-	37,964
A.2 - TRAVEL AND SUBSISTENCE:								
Travelling and subsistence, etc., arising from:-								
		(i) Home travel	872	-	872	949	-	949
		(ii) Foreign travel:-						
		(a) EU	202	-	202	223	-	223
		(b) Other	55	-	55	62	-	62
		(iii) Air Travel Emissions Offsetting Payments	6	-	6	4	-	4
		Total:-	1,135	-	1,135	1,238	-	1,238
A.3 - INCIDENTAL EXPENSES:								
		1. Entertainment	8	-	8	11	-	11
		2. Staff training and development	295	-	295	458	-	458
		3. Miscellaneous	1,269	-	1,269	1,611	-	1,611
		Total:-	1,572	-	1,572	2,080	-	2,080
A.4 - POSTAL AND TELECOMMUNICATIONS SERVICES:								
		1. Postal services	726	-	726	1,237	-	1,237
		2. Telecommunications services	491	-	491	586	-	586
		3. Other	8	-	8	18	-	18
		Total:-	1,225	-	1,225	1,841	-	1,841
A.5 - OFFICE MACHINERY AND OTHER OFFICE SUPPLIES AND RELATED SERVICES:								
		1. Computer and data preparation equipment and related items..	2,837	-	2,837	4,866	-	4,866
		2. Photocopying equipment and requisite supplies	118	-	118	266	-	266
		3. Other office machinery and related supplies	197	-	197	425	-	425
		4. Printing, binding and other stationery services	257	-	257	531	-	531
		5. IT External Service Provision	1,292	-	1,292	4,425	-	4,425
		Total:-	4,701	-	4,701	10,513	-	10,513
A.6 - OFFICE PREMISES EXPENSES:								
		1. Maintenance	1,133	-	1,133	1,169	-	1,169
		2. Heat, light, fuel	359	-	359	444	-	444
		3. Furniture and fittings	110	-	110	175	-	175
		Total:-	1,602	-	1,602	1,788	-	1,788
A.7 - CONSULTANCY SERVICES:								
		1. IT Consultancy	108	-	108	20	-	20
		2. Other Consultancy ...	-	-	-	69	-	69
		Total:-	108	-	108	89	-	89
A.10 - APPROPRIATIONS-IN-AID:								
		1. European Union Receipts	137	-	137	340	-	340
		2. Miscellaneous	186	-	186	200	-	200
		3. Receipts from Pension-related Deduction on Public Service Remuneration	1586	-	1,586	1,709	-	1,709
		Total:-	1,909	-	1,909	2,249	-	2,249
A.8 - COLLECTION OF STATISTICS			Pay	Non-pay	Total	Pay	Non-Pay	Total
Remuneration, travelling and subsistence of field staff and miscellaneous expenses in connection with the collection and development of statistics.								
		Services (including Tourism)	223	98	321	100	20	120
		Population Census	164	36	200	869	300	1,169
		Prices	301	10	311	301	34	335
		Household Survey Collection Unit	135	72	207	610	300	910
		Household Budget Survey	339	214	553	1,120	860	1,980
		Total:-	1,162	430	1,592	3,000	1,514	4,514

Appendix 3

Prompt Payment of Accounts 2009

It is the CSO's policy to settle all invoices promptly with due regard to contractual terms, where applicable, to financial and cash management practices and the provisions of the Prompt Payments of Accounts Act, 1997 as amended by the European Communities (Late Payment in Commercial Transactions) Regulations 2002.

Statistics for 2009 are below

Description	Amount
Total value of all payments	€9,211,507.97
Number of late payments in excess of €317 (invoice value)	0
Total value of late payments in excess of €317	0
Total value of late payments (incl under €317)	0
Value of total late payments as a % of total payments	0
Amount of interest paid on all late payments	0
Amount of interest as a % of total payments	0
Broad indication of length of delays (invoices in excess of €317)	0

Appendix 4

Glossary

Term	Explanation
ADC	Administrative Data Centre
BOP	Balance of Payments
CAP	Computer Assisted Personal Interviewing
CBFSAI	Central Bank and Financial Services Authority of Ireland
CIP	Census of Industrial Production
COP	Census of Population
CPI	Consumer Price Index
CRO	Companies Registration Office
DAFF	Department of Agriculture, Fisheries and Food
DMS	Data Management System
DoHC	Department of Health and Children
DSFA	Department of Social and Family Affairs
ECB	European Central Bank
EHECS	Earnings, Hours and Employment Costs Survey
EPA	Environmental Protection Agency
ESA	European System of National Accounts
Eurostat	The EU Statistical Office (the statistical service of the European Commission)

Term	Explanation
EU-SILC	EU Survey on Income and Living Conditions
GIS	Geographic Information System
HBS	Household Budget Survey
HR	Human Resources
HRB	Health Research Board
HSE	Health Service Executive
ICT	Information and Communication Technologies
IT	Information Technology
ITIL	Information Technology Infrastructure Library
KPI	Key Performance Indicator
MIP	Monthly Industrial Production
N/R	Not recorded
NACE	<i>Nomenclature statistique des activités économiques dans la Communauté européenne.</i> The EU classification of economic activities
NES	National Employment Survey
NSB	National Statistics Board
OPW	Office of Public Works
PMDS	Performance Management and Development System
PPSN	Personal Public Service Number

Term	Explanation
QNHS	Quarterly National Household Survey
SAS BI	SAS Enterprise Business Intelligence Statistical Software
SPAR	Statistical Potential of Administrative Records
VIMA	Office within the Revenue Commissioners dealing with source data for trade statistics.
WPI	Wholesale Price Index

